GENERIC REMOTE ASSISTANCE BETWEEN LOCAL AND REMOTE COMPUTER(S)

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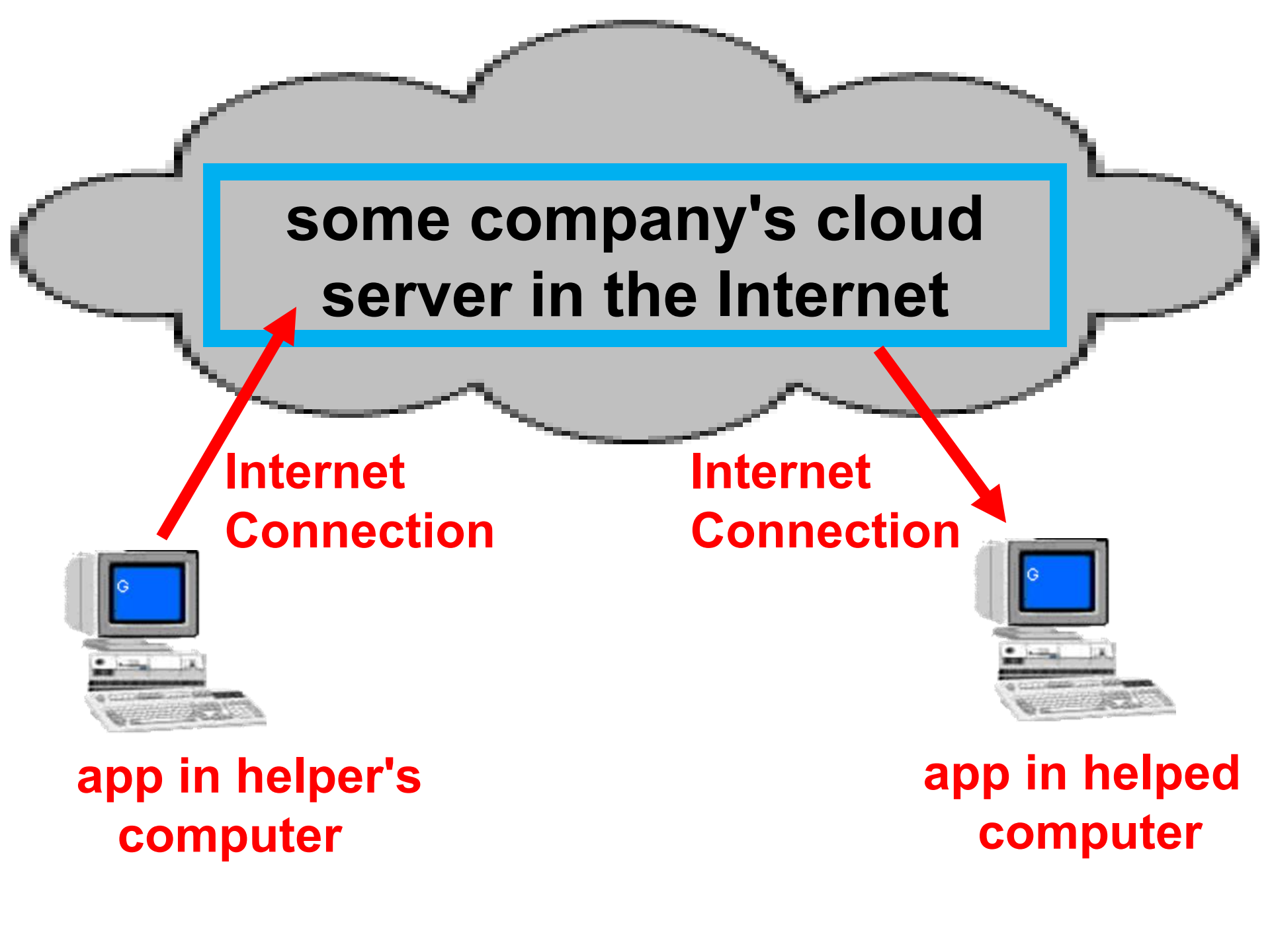
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SUMMARY

You can use your computer to remotely control a remotely located computer by means of an Internet connection through a cloud server.

BASIC CONCEPT GENERIC REMOTE ASSISTANCE

- Any computer can take control of any other computer over an Internet connection


some company's cloud server in the Internet
Internet Connection
Internet Connection
app in helper's computer
app in helped computer

APP OPTIONS

- "Quick Assist" app inside Windows 11 or Windows 10 computers
- "Microsoft Remote Assistance" (msra.exe) app inside many versions of Windows.. computers
- "Zoom Workplace" app inside any Windows.., macOS.., or ..Linux.. computer

APP OPTIONS (continued)

- "Quick Assist" app requires a connection that is initiated from the helper's computer
- "Microsoft Remote Assistance" (msra.exe) app requires a connection that is initiated from the helped person's computer

APP OPTIONS (continued)

- "Zoom Workplace" app requires screen sharing by the helped person's computer followed by a "Remote Control" action by the helper person's computer