

"MICROSOFT EDGE" REPAIR

by Francis Chao

fchao2@yahoo.com



Web location for this
presentation:

<http://aztcs.apcug.org>

Click on

"Meeting Notes"

SUMMARY

If and when the Microsoft Edge browser malfunctions, you can usually fix it inside "Settings" in Windows 10 and 11.

REPAIRING "MICROSOFT EDGE"

After I removed the malware infection from my Windows 11 computer on December 10, 2023, I noticed that "Microsoft Edge" had failed and would not run whenever I tried to start it up:

C:\Users\backupuser\AppData\Roaming\Microsoft\Internet Explorer\Quick Launch\User Pinned... ×



C:\Users\backupuser\AppData\Roaming\Microsoft\Internet Explorer\Quick Launch\User Pinned\TaskBar\Microsoft Edge.Ink

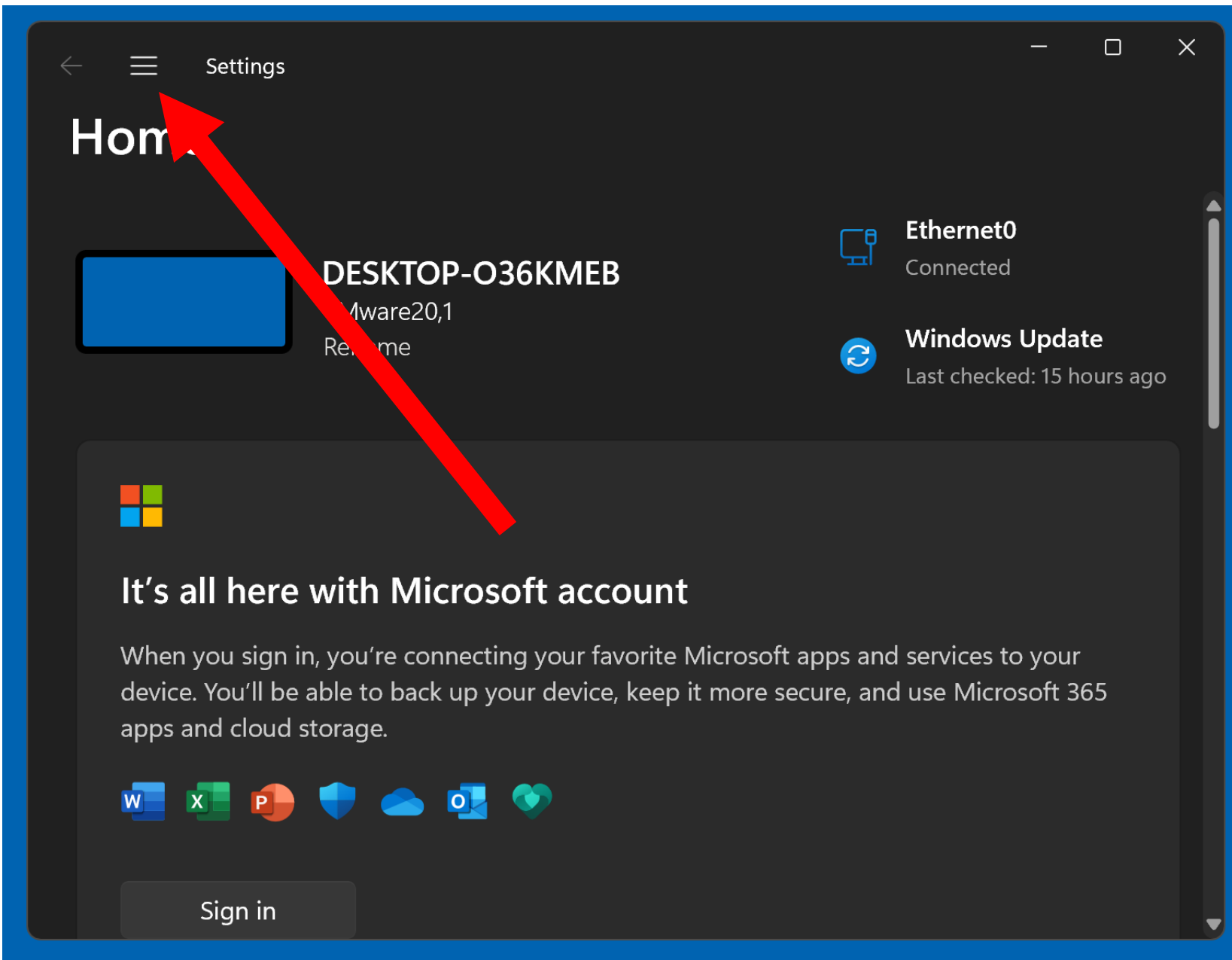
The application has failed to start because its side-by-side configuration is incorrect. Please see the application event log or use the command-line sxstrace.exe tool for more detail.

OK

REPAIRING "MICROSOFT EDGE" (continued)

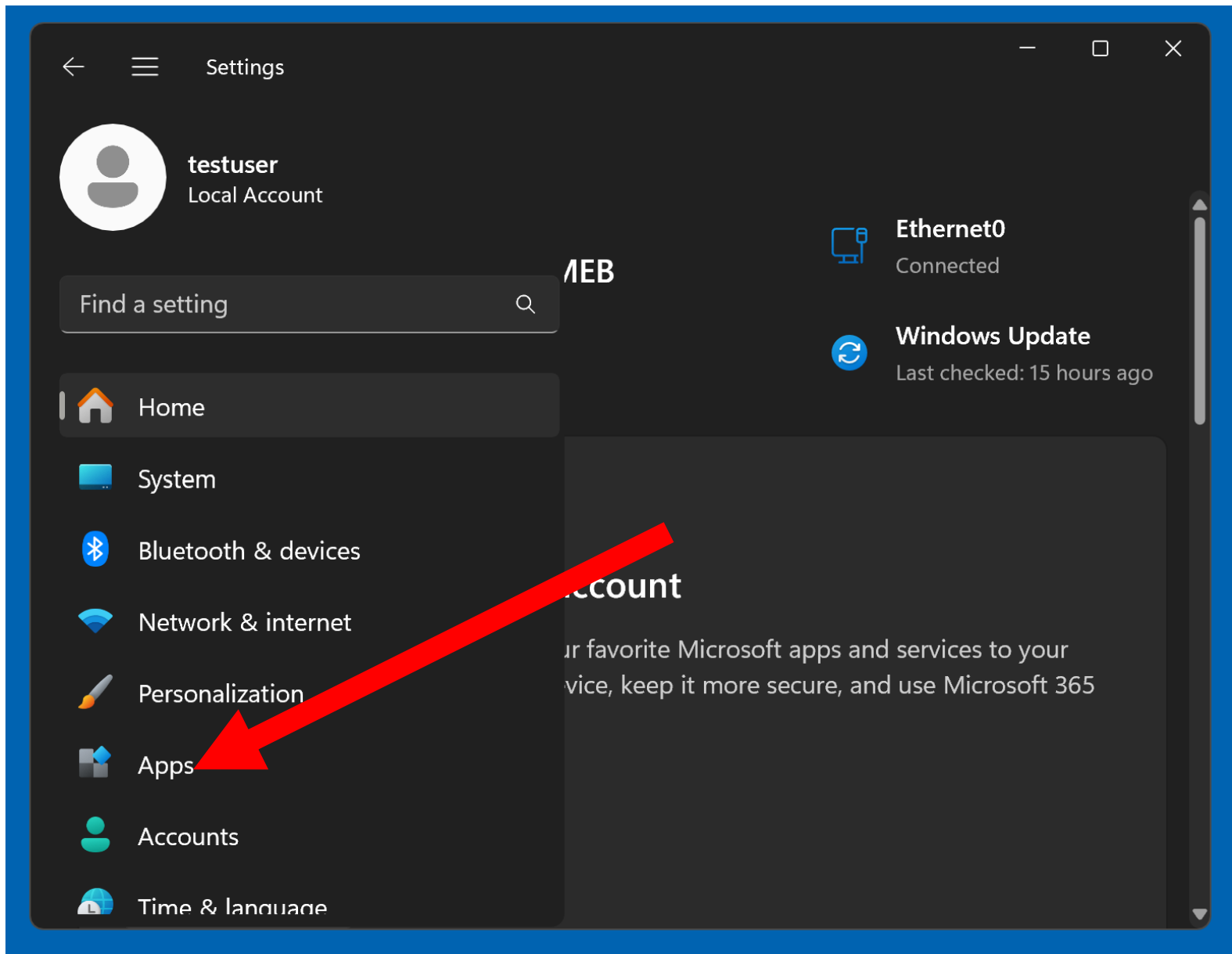
Get into "Settings" in "Windows 11" or "Windows 10".

Click on the "Hamburger Menu" button:



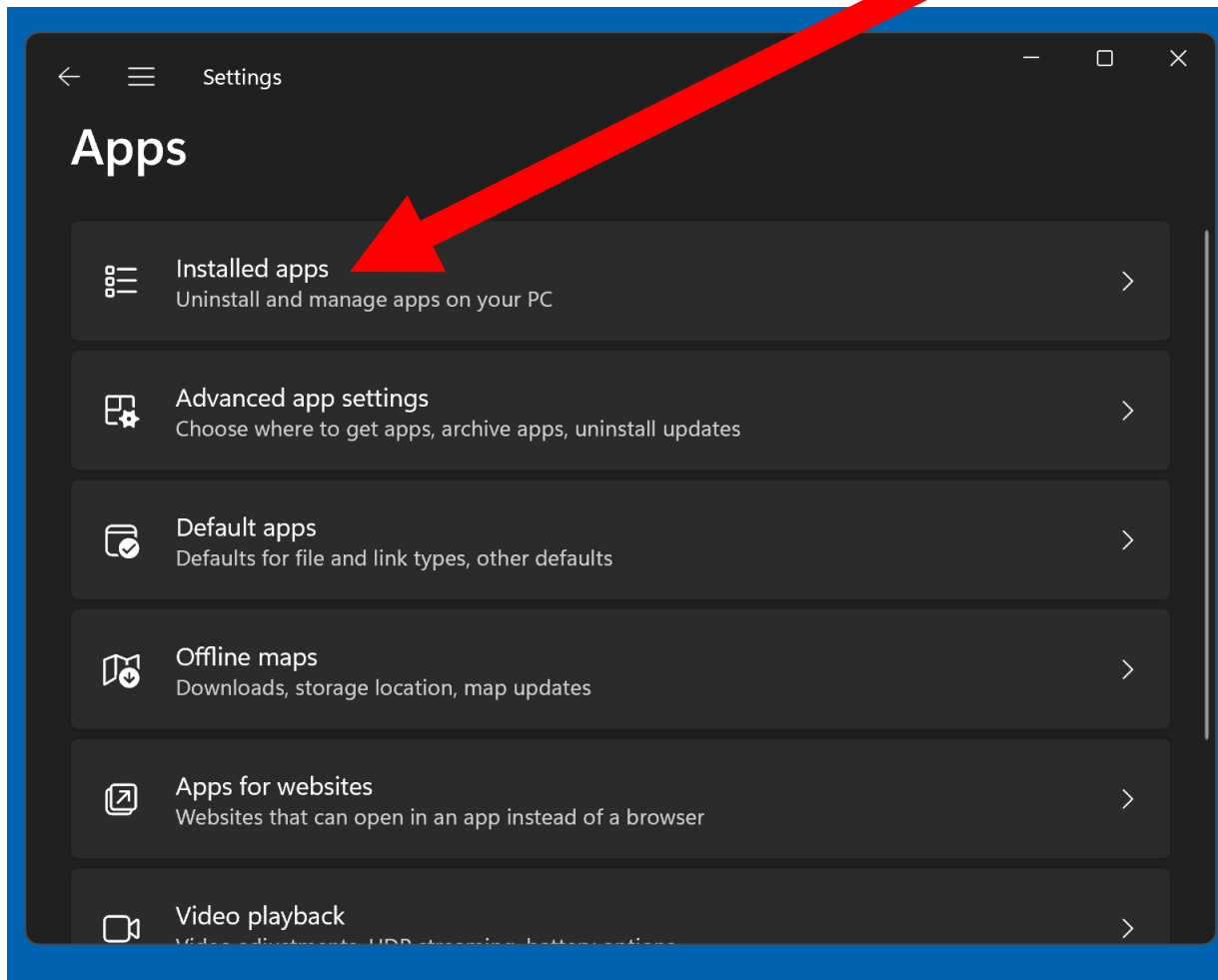
REPAIRING "MICROSOFT EDGE" (continued)

Click on "Apps".



REPAIRING "MICROSOFT EDGE" (continued)

Click on "Installed apps":



REPAIRING "MICROSOFT EDGE" (continued)

Scroll downward and locate "Microsoft Edge"



Settings



Apps > Installed apps



Microsoft Clipchamp
Microsoft Corp. | 12/28/2023

48.0 KB ...



Microsoft Defender
Microsoft Corporation | 1/15/2024

16.0 KB ...



Microsoft Edge
120.0.2210.133 | Microsoft Corporation | 1/15/2024

...



Microsoft Edge Update
1.3.181.5 | 12/28/2023

...



Microsoft Edge WebView2 Runtime
120.0.2210.133 | Microsoft Corporation | 1/15/2024

...









Microsoft Photos

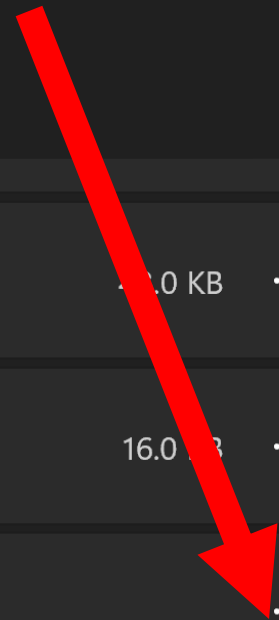
5.66 MB ...

REPAIRING "MICROSOFT EDGE" continued

Click on the 3 dots to the right of
"Microsoft Edge"

Apps > Installed apps

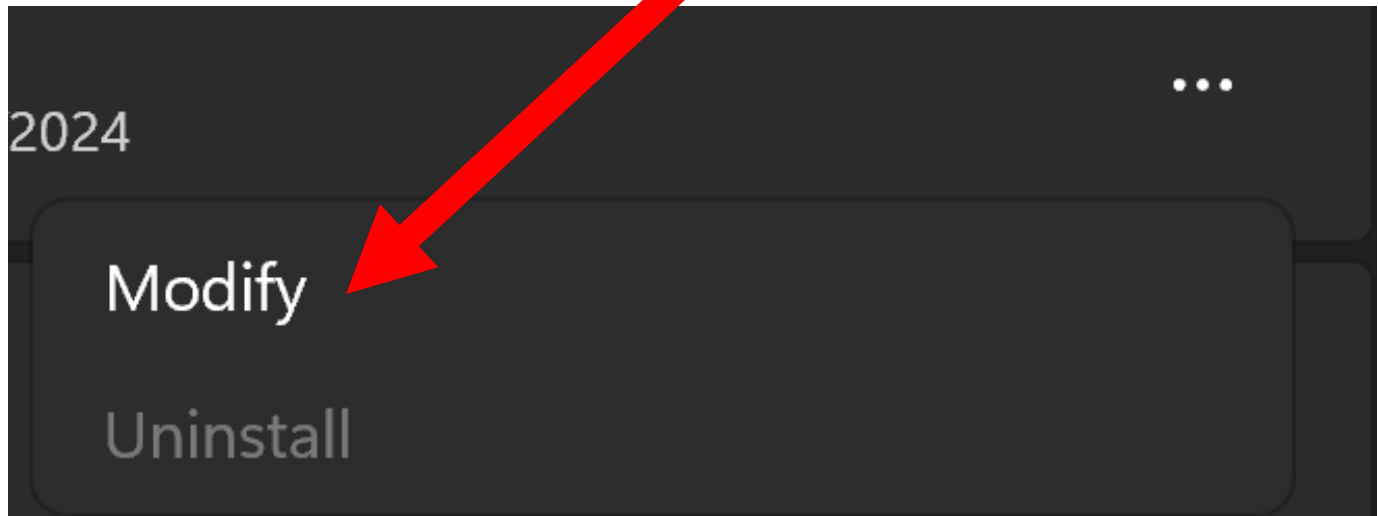
	Microsoft Clipchamp Microsoft Corp. 12/28/2023	1.0 KB	...
	Microsoft Defender Microsoft Corporation 1/15/2024	16.0 MB	...
	Microsoft Edge 120.0.2210.133 Microsoft Corporation 1/15/2024		...
	Microsoft Edge Update 1.3.181.5 12/28/2023		...
	Microsoft Edge WebView2 Runtime 120.0.2210.133 Microsoft Corporation 1/15/2024		...
	Microsoft Photos	5.66 MB	...



REPAIRING "MICROSOFT EDGE"

(continued)

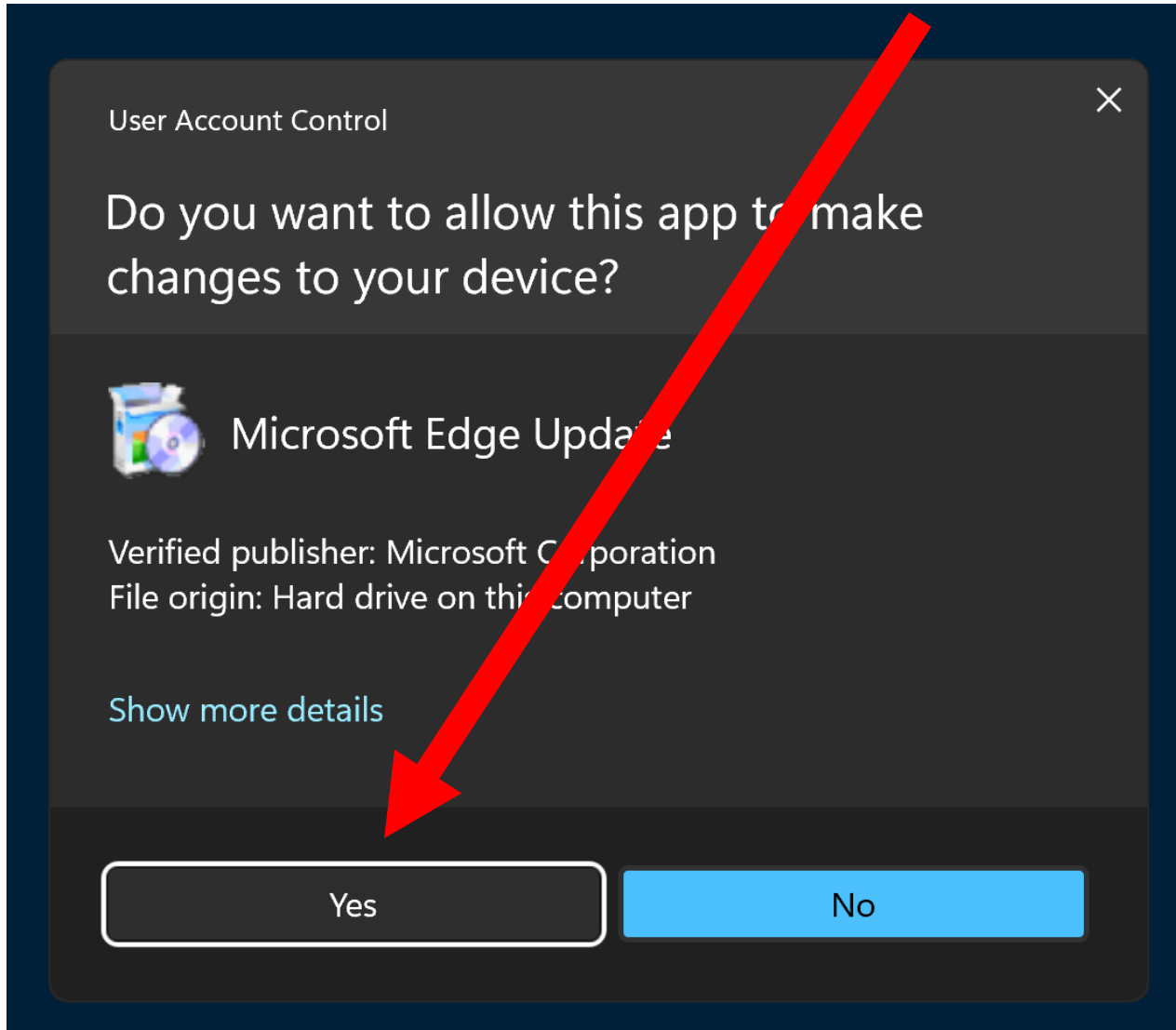
Click on "Modify".



REPAIRING "MICROSOFT EDGE"

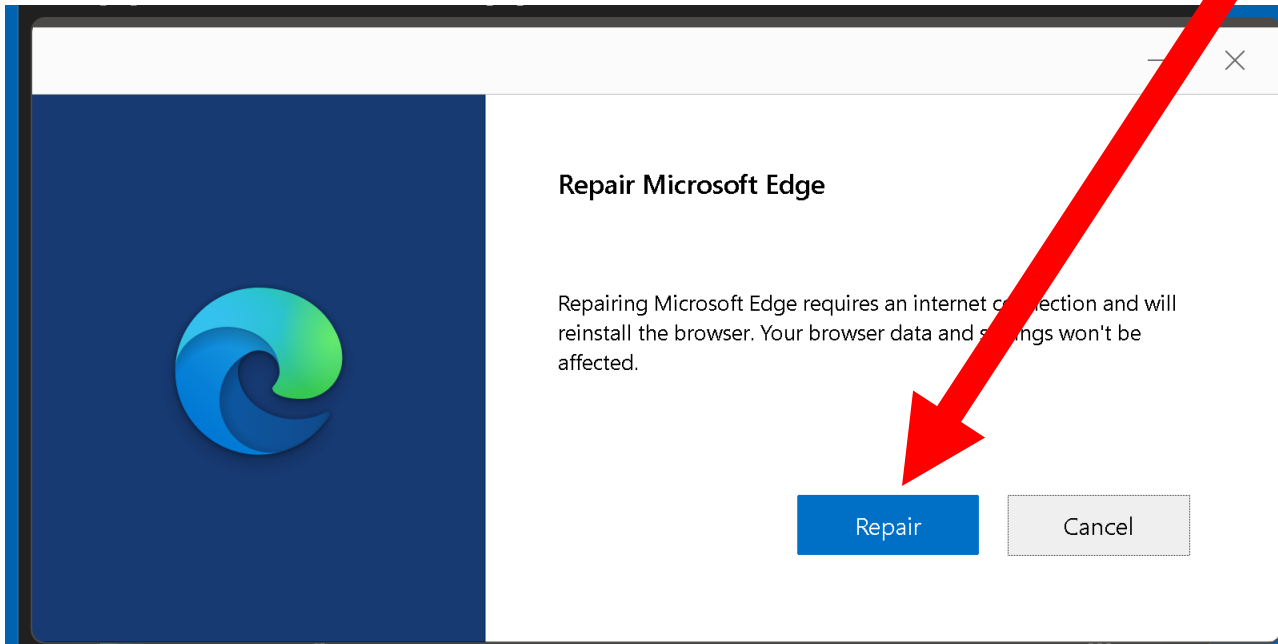
(continued)

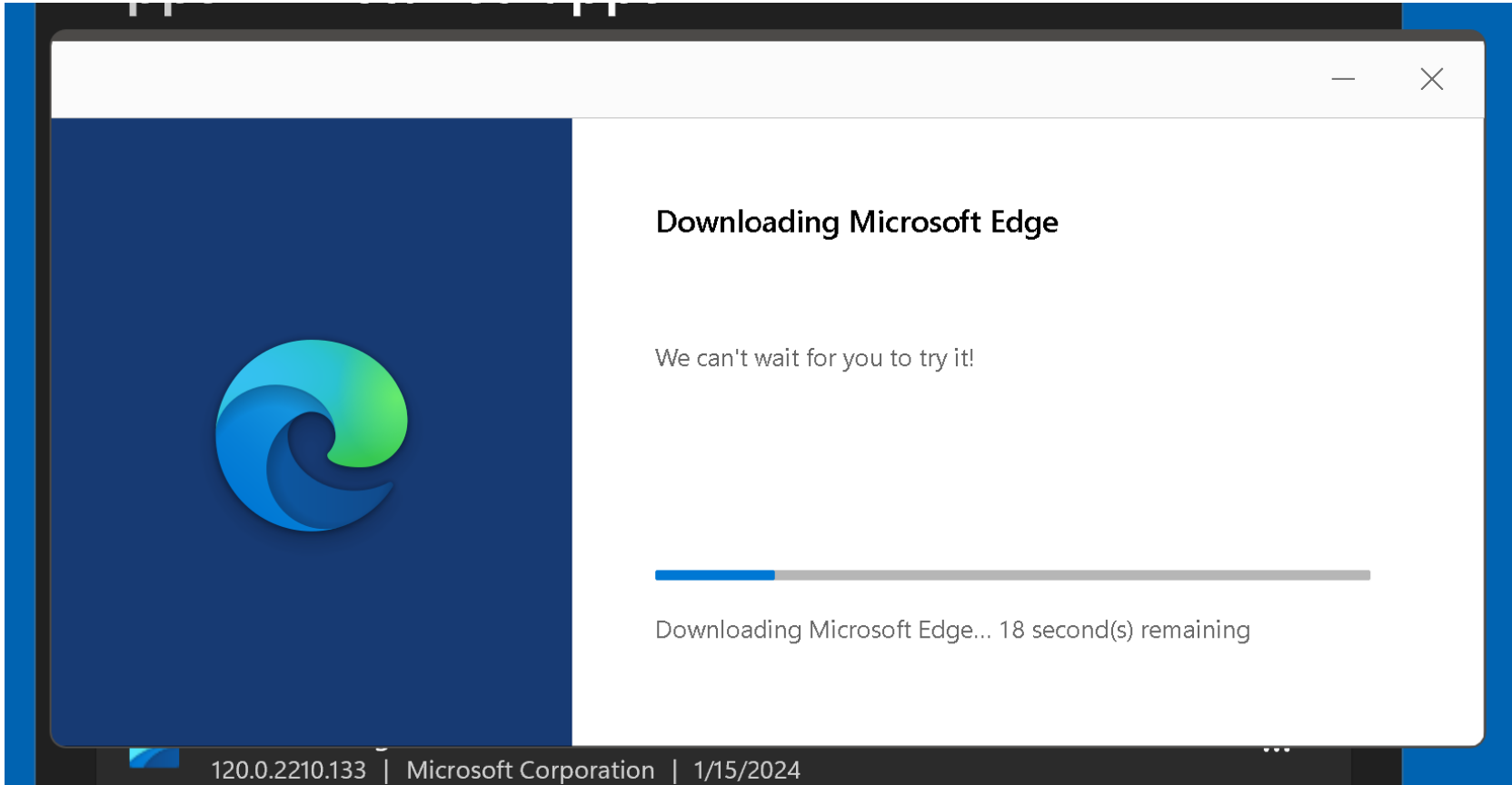
Click on "Yes":



REPAIRING "MICROSOFT EDGE" (continued)

Click on "Repair":





The image shows a browser window with a dark blue sidebar on the left containing the Microsoft Edge logo. The main content area is white and displays the text "Downloading Microsoft Edge" in bold. Below this, it says "We can't wait for you to try it!". A progress bar is shown with a blue segment on the left and a grey segment on the right. Underneath the progress bar, it reads "Downloading Microsoft Edge... 18 second(s) remaining". At the bottom of the browser window, a status bar shows the IP address "120.0.2210.133", the text "Microsoft Corporation", and the date "1/15/2024".

Downloading Microsoft Edge

We can't wait for you to try it!

Downloading Microsoft Edge... 18 second(s) remaining

120.0.2210.133 | Microsoft Corporation | 1/15/2024

