INSTALLING VERIZON'S "INTERNET HOME GATEWAY" DEVICE FOR FIXED WIRELESS ACCESS

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Web location for this presentation:

http://aztcs.apcug.org

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"Meeting Notes"

SUMMARY

Here are my instructions for installing Verizon's gateway for their "Verizon Home Internet" service.

TOPICS

- Verizon's Gateways
- Installing The "My Verizon" App For Your Smart Phone
- Using the "My Verizon" app

VERIZON'S GATEWAYS

According to

https://www.verizon.com/support/knowledge-base-220089/

T-Mobile is now using one of three models of gateways:

How to Identify and Manage the V

verizon.com/support/knowledge-base-220089/

VPN

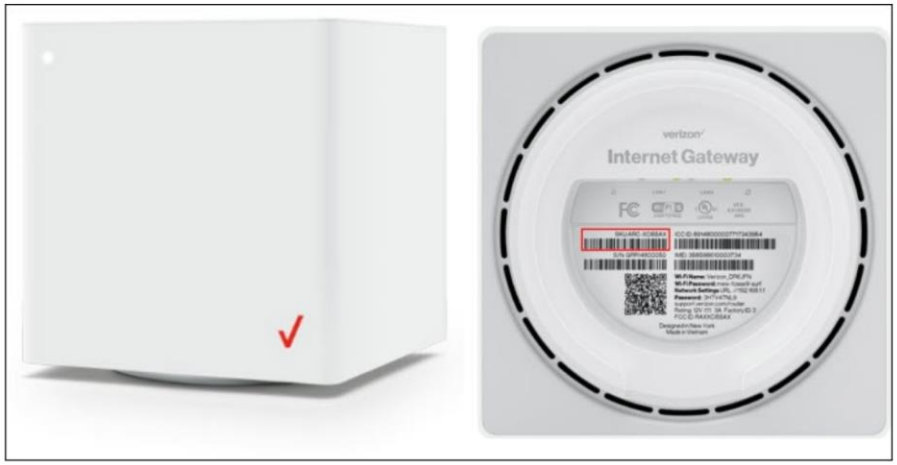
Personal Business Stores Español

Shop Why Verizon Support Sign in Search

Have a phone you love? Get up to $500 when you bring your phone. **OR get iPhone 13, on us for a limited time. With Select 5G Unlimited plans.** Buy now

How to Identify and Manage the Verizon 5G Home Equipment

Verizon Internet Gateway (ASK-NCQ1338 / ASK-NCQ1338FA / ARC-XCI55AX)



This router is a white cube with a circular base.

Simply find the SKU name on the label placed on the back or bottom of the 5G Home equipment.

→ For additional info visit the support page for the following:

- ARC-XCI55AX
- ASK-NCQ1338FA
- ASK-NCQ1338

Was this helpful?

Feedback

Chat with us

- ARC-XCI55AX
- ASK-NCQ1338FA
- ASK-NCQ1338

VERIZON'S GATEWAYS (continued)

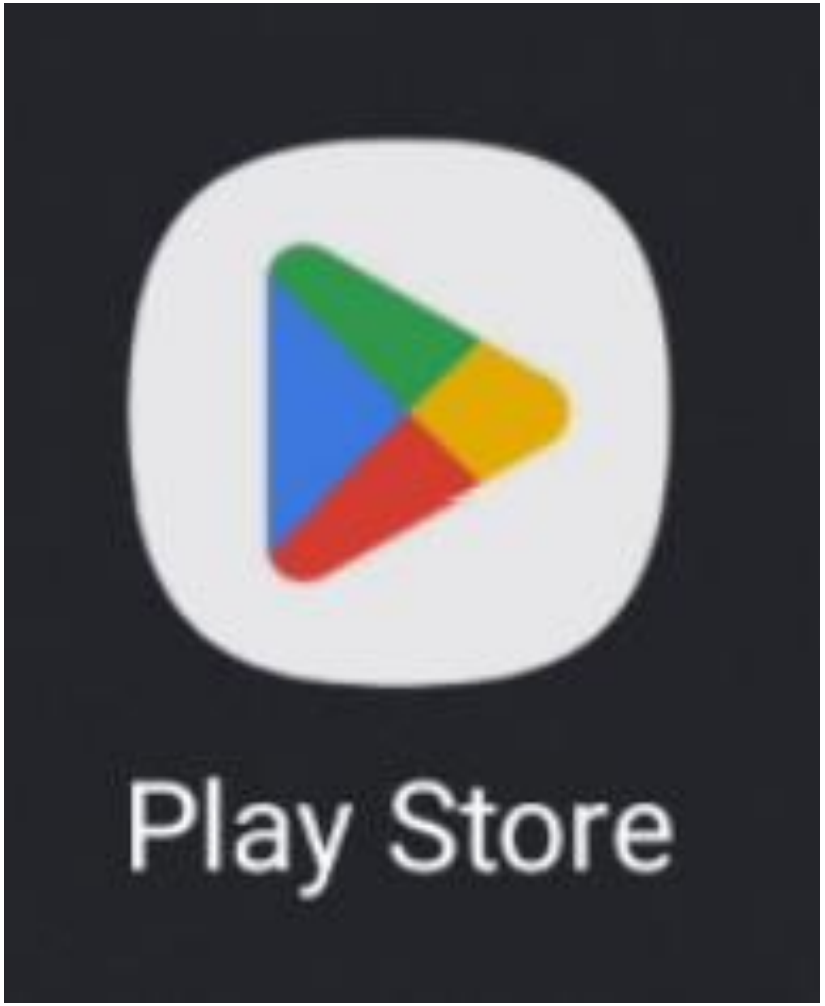
When a customer orders a self-install kit from Verizon, they sometimes ship out a "receiver" and a "router". These two devices, when connected together will perform the same function as a "gateway".

VERIZON'S GATEWAYS (continued)

If you order "Verizon Home Internet", you will not find out which model of gateway or which "receiver + router" combination that you get until it arrives at your home or business.

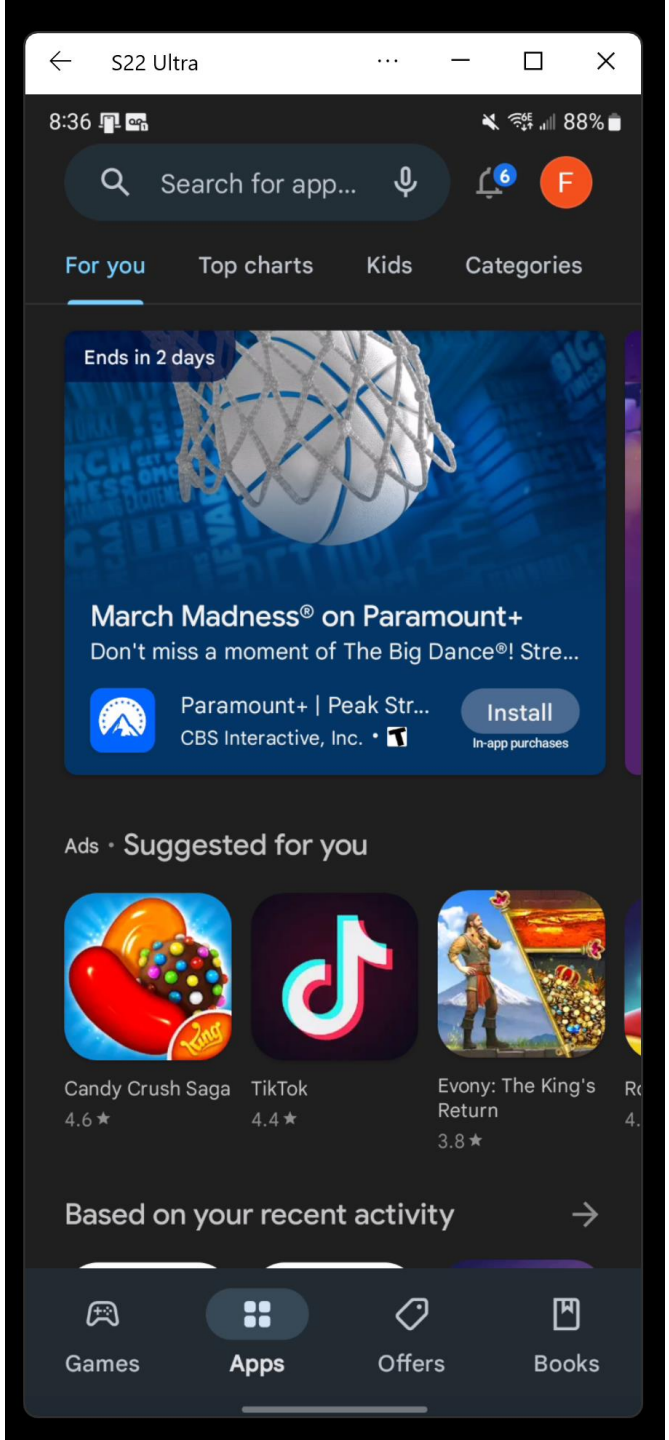
USING THE "MY VERIZON" APP

- Go to the "Play Store" in an Android phone or to the "App Store" in an Apple iPhone:


Play Store

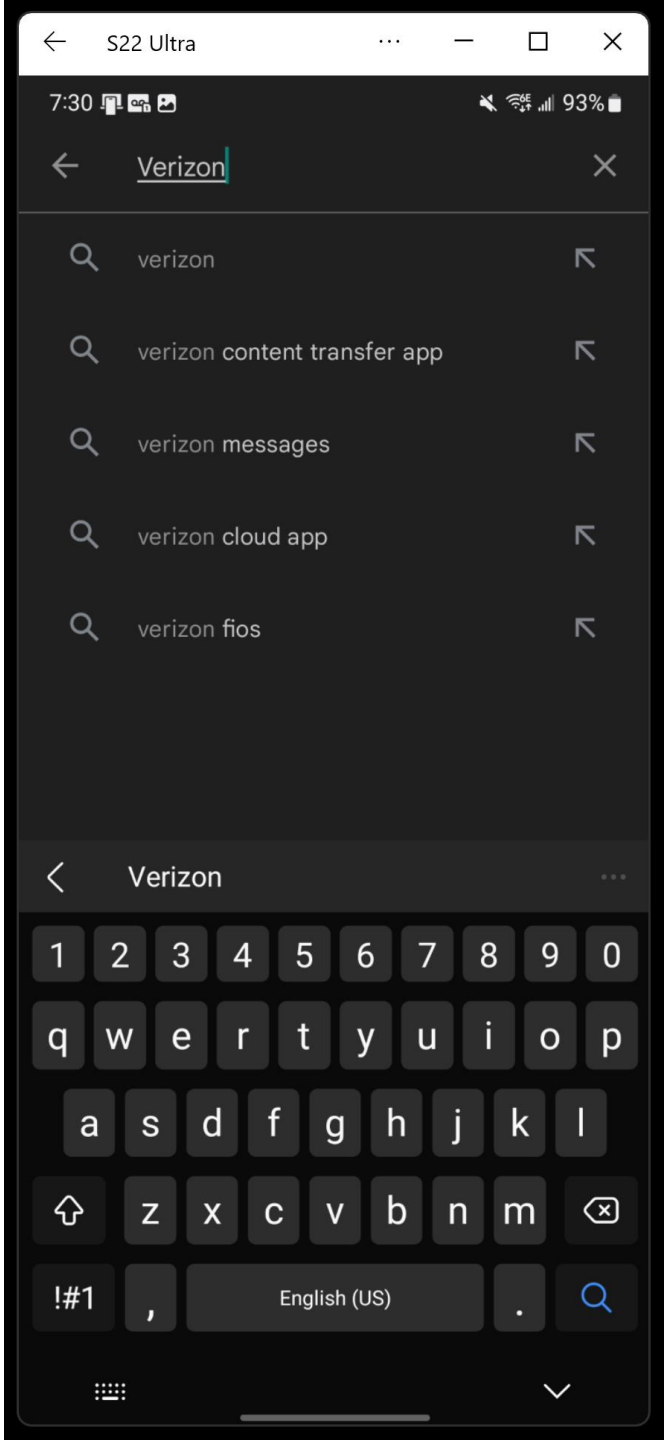
USING THE "MY VERIZON" APP (continued)

- Get into the Search function of the store:


S22 Ultra
8:36
88%
Search for app...
6
F
For you
Top charts
Kids
Categories
Ends in 2 days
March Madness® on Paramount+
Don't miss a moment of The Big Dance®! Stre...
Paramount+ | Peak Str...
CBS Interactive, Inc.
Install
In-app purchases
Ads · Suggested for you
Candy Crush Saga
4.6★
TikTok
4.4★
Evony: The King's Return
3.8★
Based on your recent activity
Games
Apps
Offers
Books

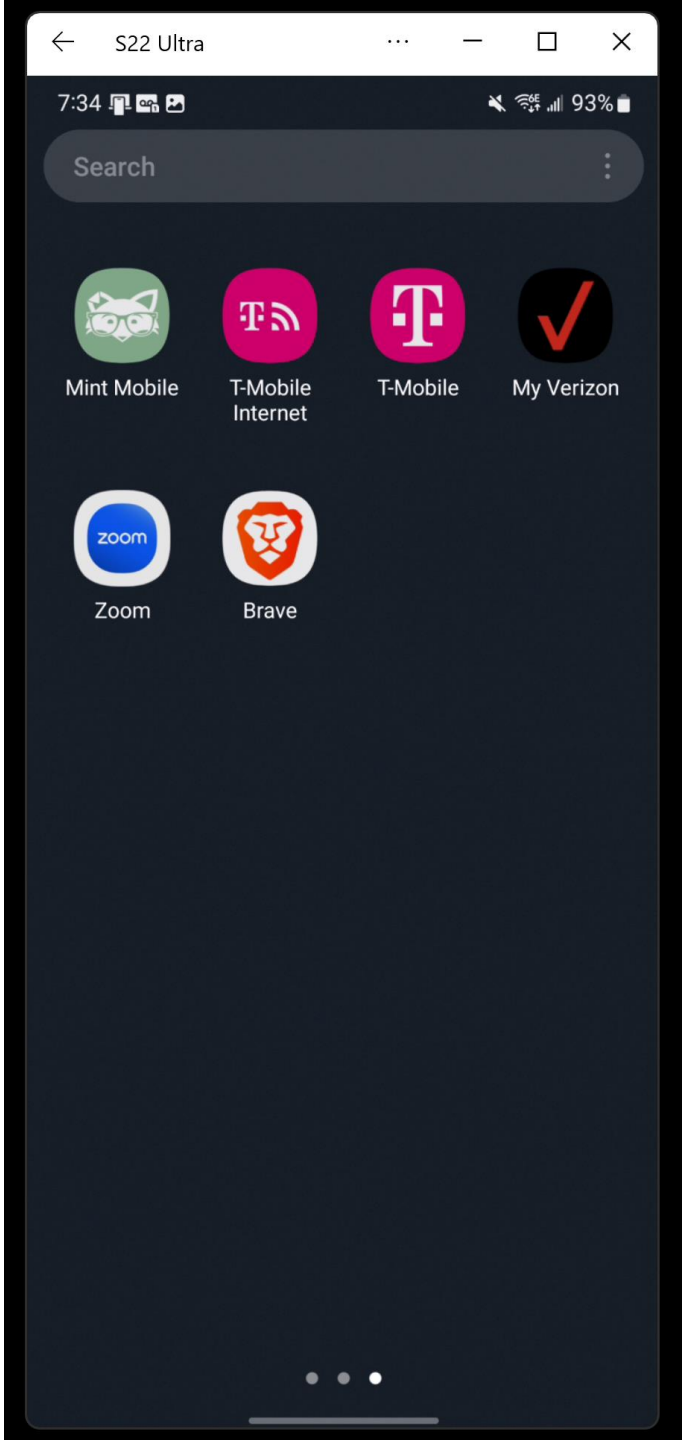
USING THE "MY VERIZON" APP (continued)

- Search for Verizon:


S22 Ultra
7:30
93%
Verizon
verizon
verizon content transfer app
verizon messages
verizon cloud app
verizon fios
Verizon
1 2 3 4 5 6 7 8 9 0
q w e r t y u i o p
a s d f g h j k l
z x c v b n m
!#1
English (US)

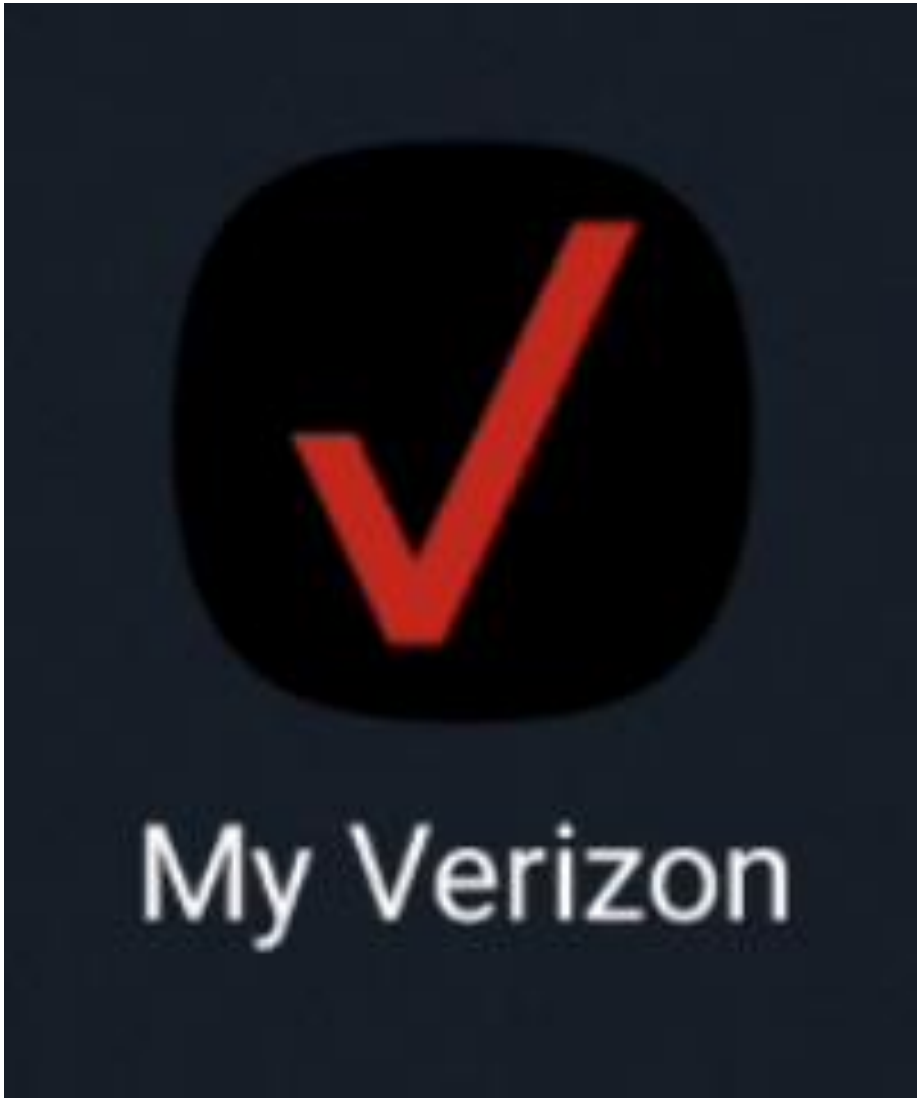
USING THE "MY VERIZON" APP (continued)

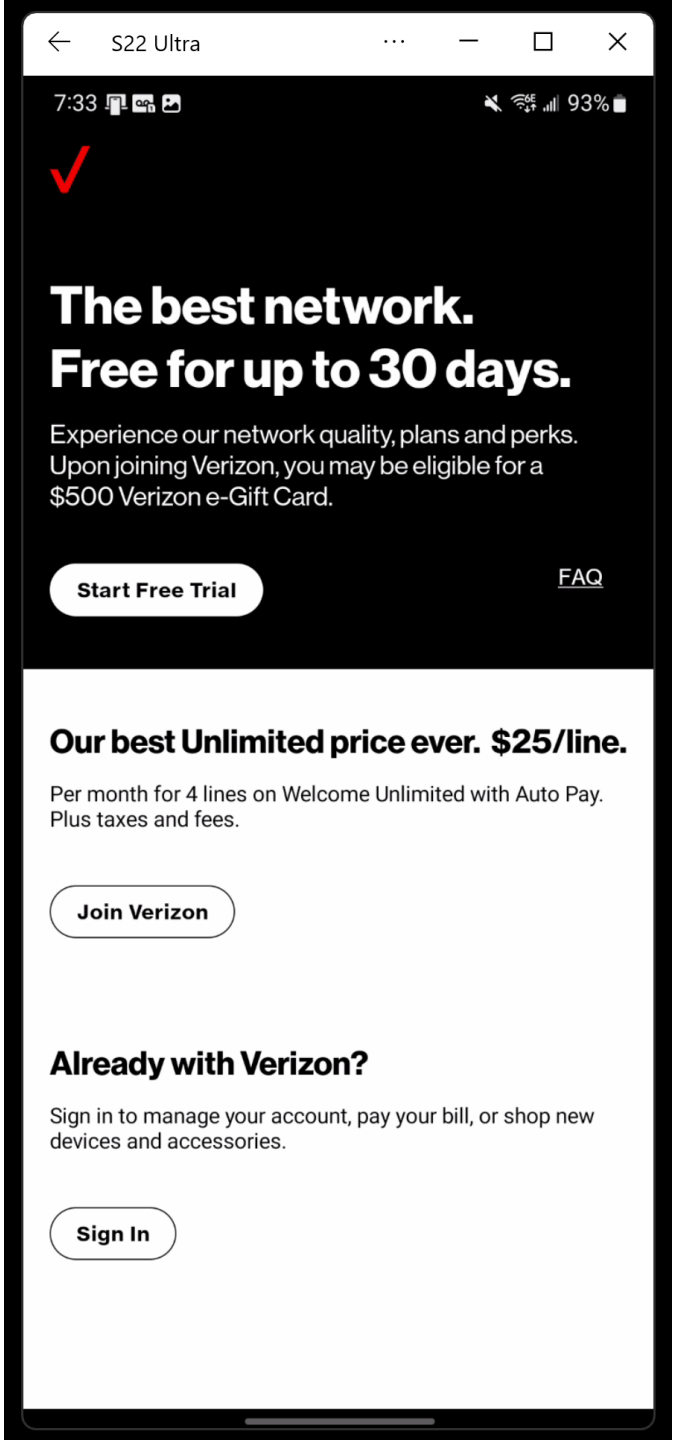
- Your will need to install the "My Verizon" app:

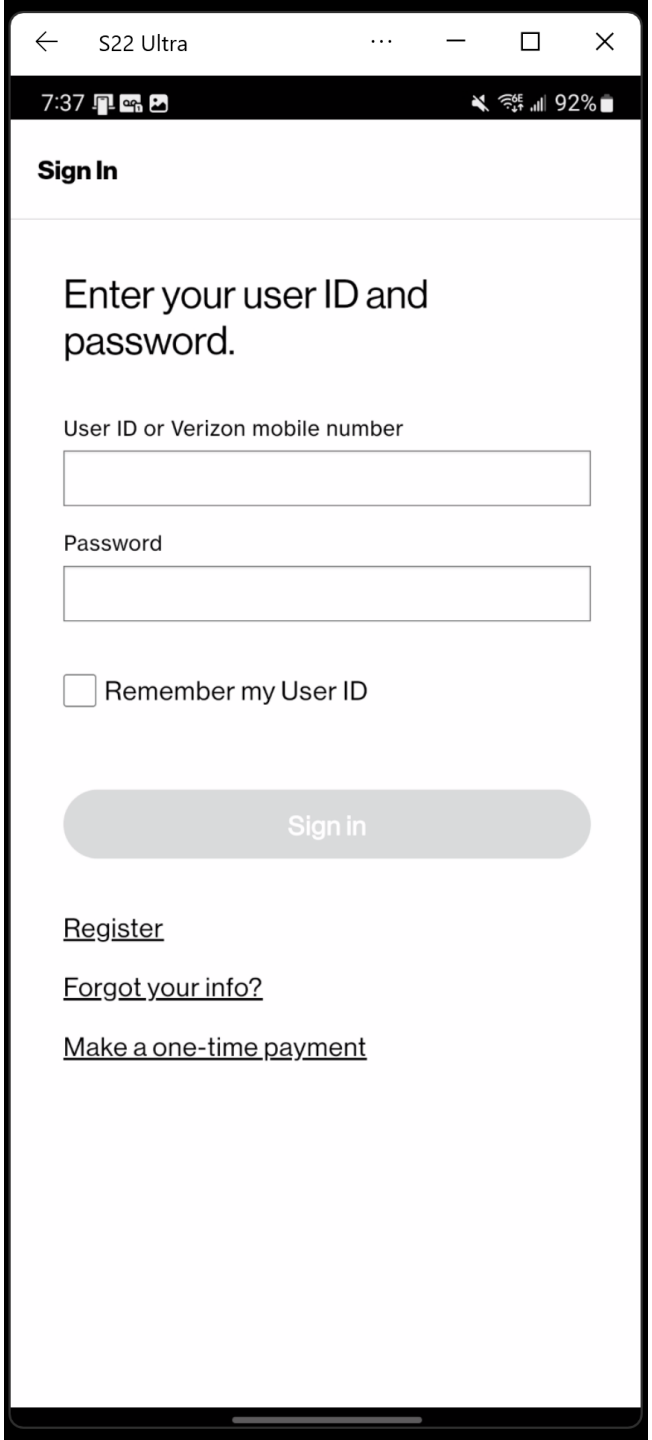

S22 Ultra
7:34
93%
Search
Mint Mobile
T-Mobile Internet
T-Mobile
My Verizon
Zoom
Brave

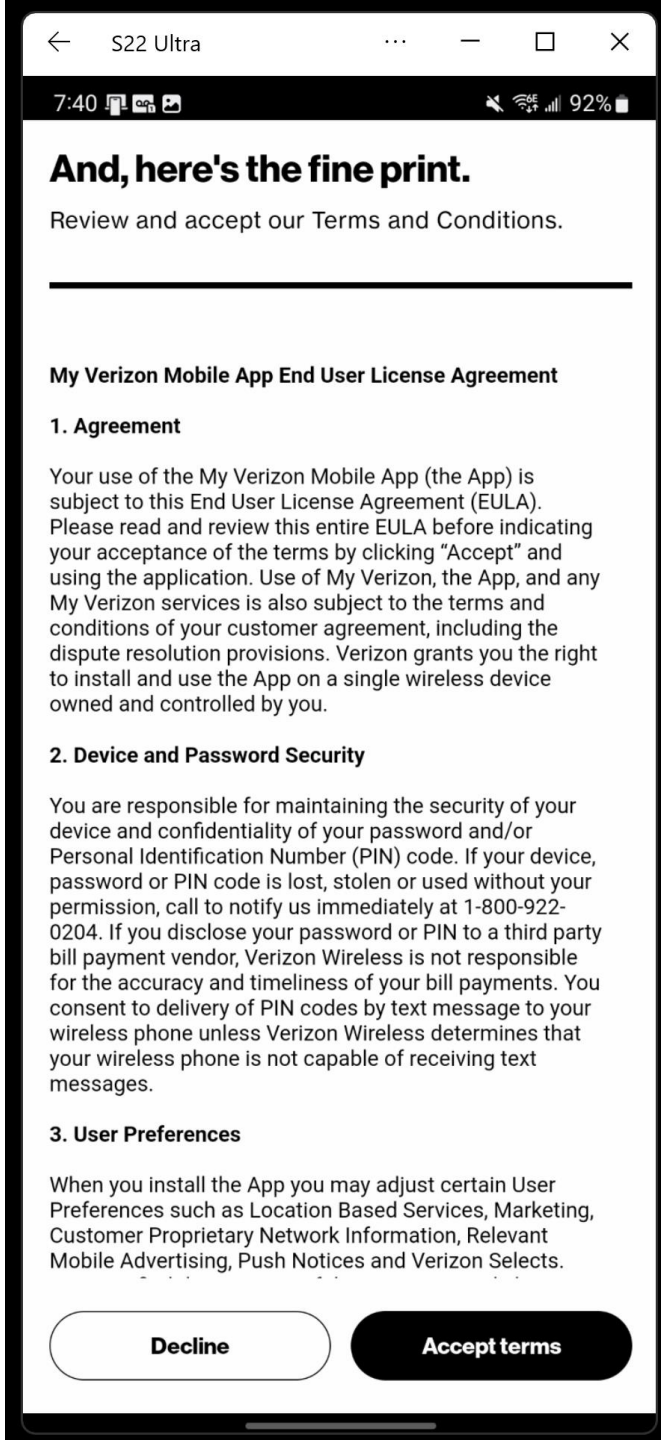
USING THE "MY VERIZON" APP (continued)

- Tap on the "My Verizon" app:


My Verizon


S22 Ultra
7:33
93%
The best network.
Free for up to 30 days.
Experience our network quality, plans and perks.
Upon joining Verizon, you may be eligible for a
$500 Verizon e-Gift Card.
Start Free Trial
FAQ
Our best Unlimited price ever. $25/line.
Per month for 4 lines on Welcome Unlimited with Auto Pay.
Plus taxes and fees.
Join Verizon
Already with Verizon?
Sign in to manage your account, pay your bill, or shop new
devices and accessories.
Sign In


S22 Ultra
7:37
92%
Sign In
Enter your user ID and password.
User ID or Verizon mobile number
Password
Remember my User ID
Sign in
Register
Forgot your info?
Make a one-time payment

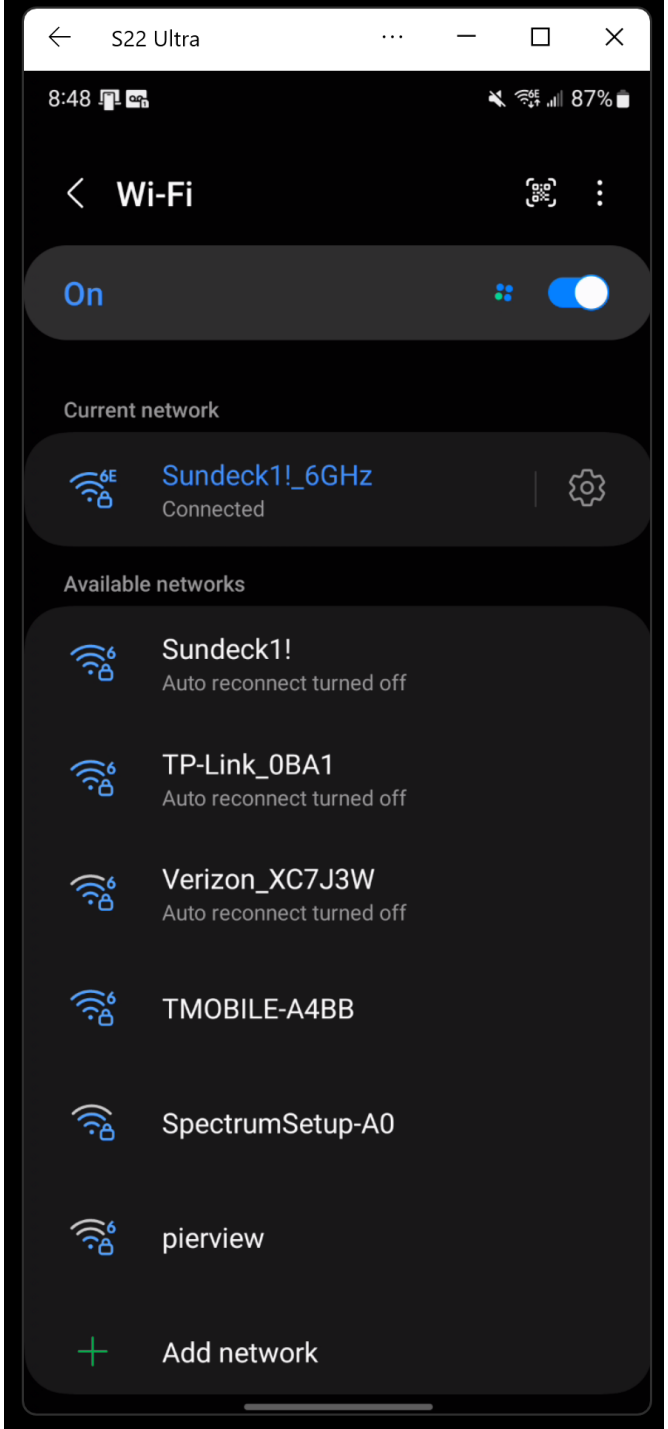

S22 Ultra
7:40
92%
And, here's the fine print.
Review and accept our Terms and Conditions.
My Verizon Mobile App End User License Agreement
1. Agreement
Your use of the My Verizon Mobile App (the App) is subject to this End User License Agreement (EULA). Please read and review this entire EULA before indicating your acceptance of the terms by clicking “Accept” and using the application. Use of My Verizon, the App, and any My Verizon services is also subject to the terms and conditions of your customer agreement, including the dispute resolution provisions. Verizon grants you the right to install and use the App on a single wireless device owned and controlled by you.
2. Device and Password Security
You are responsible for maintaining the security of your device and confidentiality of your password and/or Personal Identification Number (PIN) code. If your device, password or PIN code is lost, stolen or used without your permission, call to notify us immediately at 1-800-922-0204. If you disclose your password or PIN to a third party bill payment vendor, Verizon Wireless is not responsible for the accuracy and timeliness of your bill payments. You consent to delivery of PIN codes by text message to your wireless phone unless Verizon Wireless determines that your wireless phone is not capable of receiving text messages.
3. User Preferences
When you install the App you may adjust certain User Preferences such as Location Based Services, Marketing, Customer Proprietary Network Information, Relevant Mobile Advertising, Push Notices and Verizon Selects.
Decline
Accept terms

USING THE "MY VERIZON" APP (continued)

- Tap on "Settings":

USING THE "MY VERIZON" APP (continued)

- If "Wi-Fi" is not connected to the "Service Set Identifier" of the Verizon gateway, tap on the "Service Set Identifier" of the Verizon gateway:

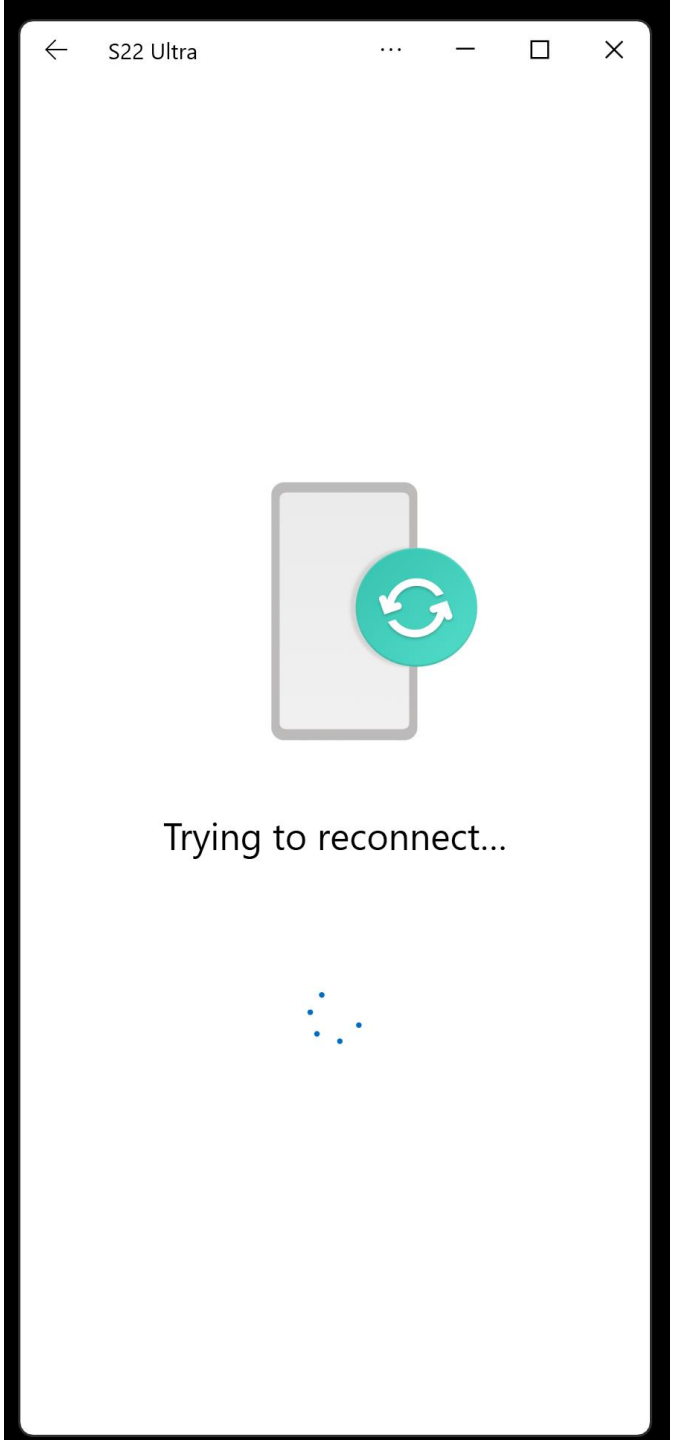

S22 Ultra
8:48
87%
Wi-Fi
On
Current network
Sundeck1!_6GHz
Connected
Available networks
Sundeck1!
Auto reconnect turned off
TP-Link_0BA1
Auto reconnect turned off
Verizon_XC7J3W
Auto reconnect turned off
TMOBILE-A4BB
SpectrumSetup-A0
pierview
Add network

USING THE "MY VERIZON" APP (continued)

- If "Wi-Fi" is not connected to the "Service Set Identifier" of the Verizon gateway, tap on the "Service Set Identifier" of the Verizon gateway:

USING THE "MY VERIZON" APP (continued)

- Enter the password for the SSID of the Verizon gateway
(the password is on the label at the bottom of the Verizon gateway).
Then tap on "Connect":

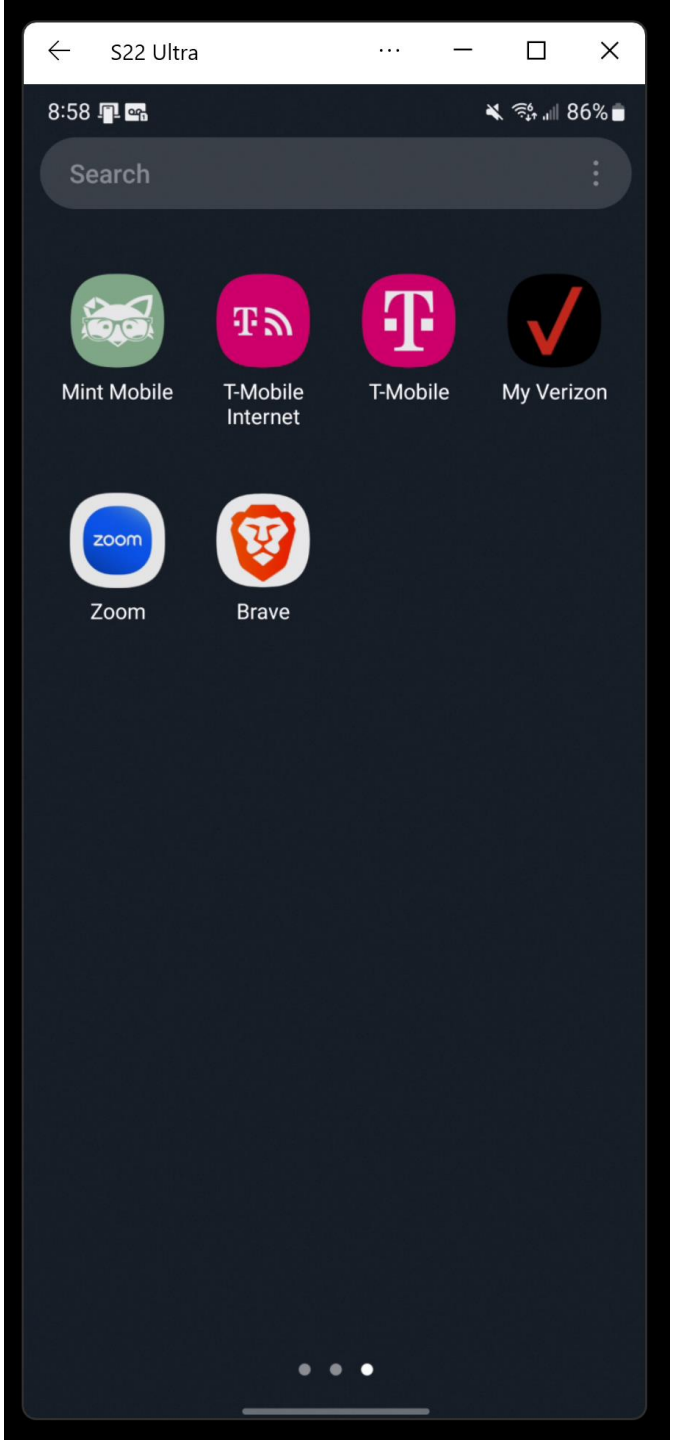

S22 Ultra
Trying to reconnect...

USING THE "MY VERIZON" APP (continued)

- The Service Set Identifier of the Verizon gateway should now be listed as "Connected":

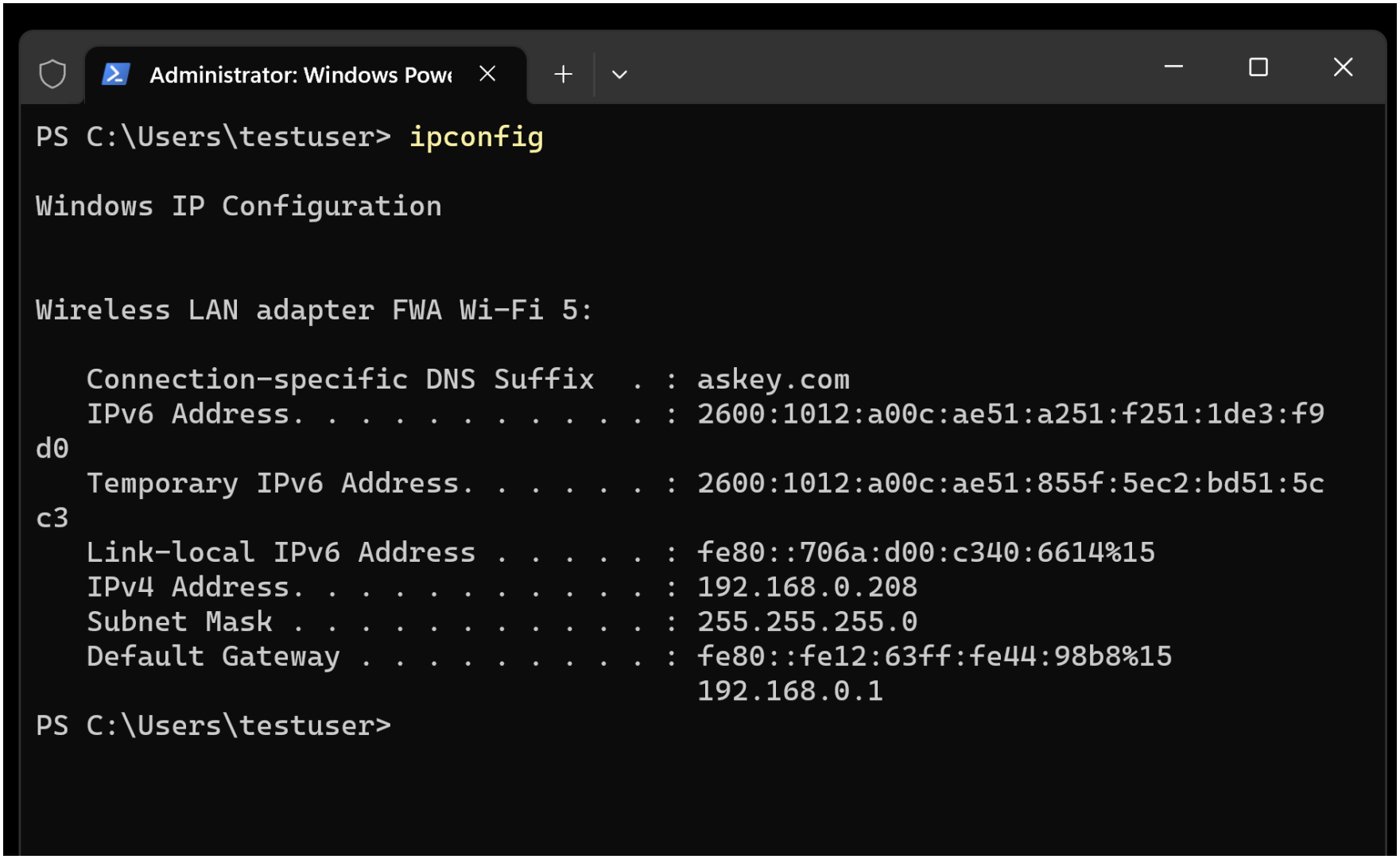
USING THE "MY VERIZON" APP (continued)

- Tap on "Verizon Home Internet":


S22 Ultra
8:58
86%
Search
Mint Mobile
T-Mobile Internet
T-Mobile
My Verizon
Zoom
Zoom
Brave

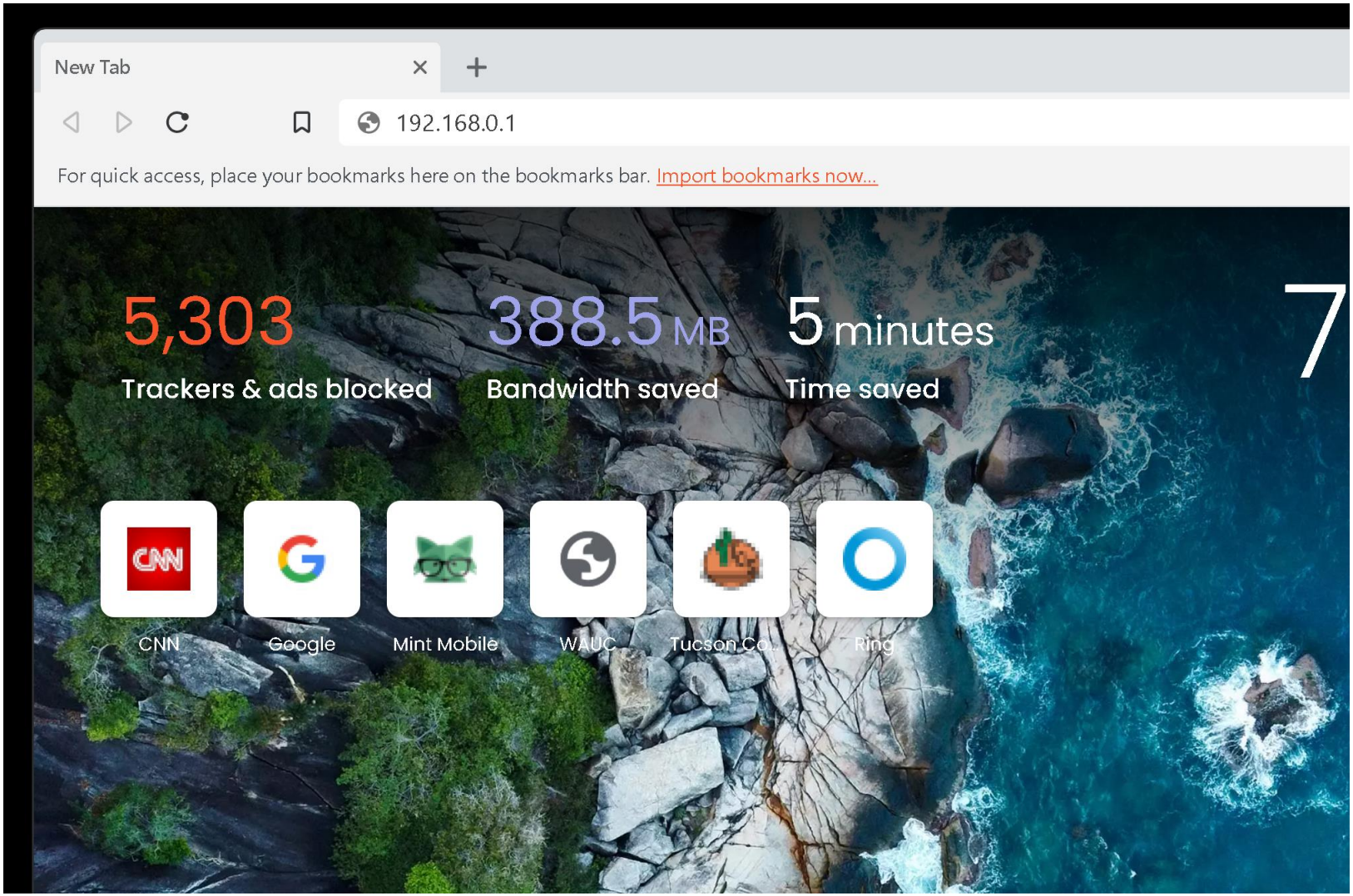
USING THE "MY VERIZON" APP (continued)

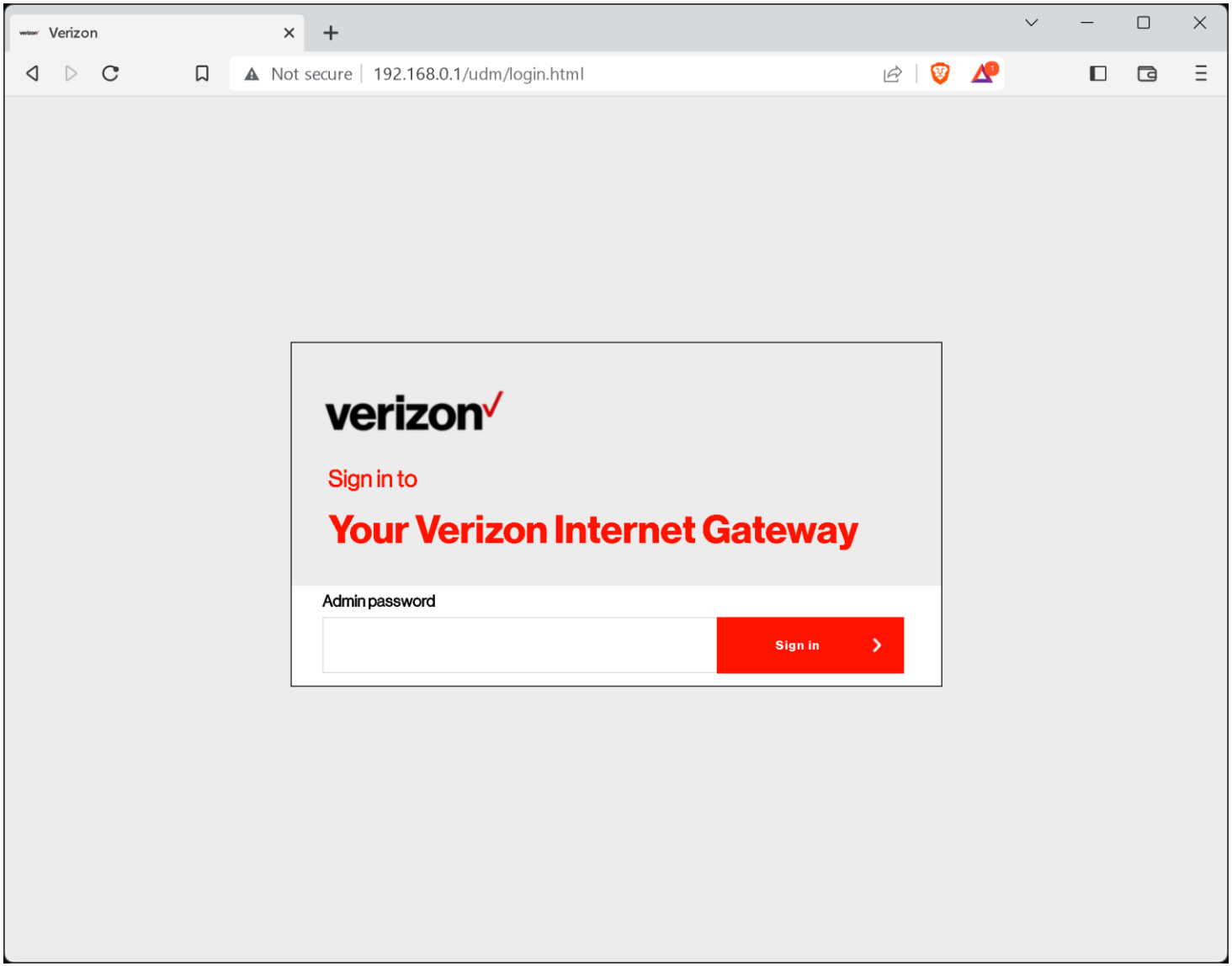
- Use the right mouse button to click on the Windows Start button
- Use the left mouse button to click on "Terminal (Admin)"
- Type in
  ipconfig
- Depress the Enter button of the keyboard


Administrator: Windows Powe
PS C:\Users\testuser> ipconfig
Windows IP Configuration
Wireless LAN adapter FWA Wi-Fi 5:
Connection-specific DNS Suffix . : askey.com
IPv6 Address. . . . . : 2600:1012:a00c:ae51:a251:f251:1de3:f9
d0
Temporary IPv6 Address. . . . . : 2600:1012:a00c:ae51:855f:5ec2:bd51:5c
c3
Link-local IPv6 Address . . . . . : fe80::706a:d00:c340:6614%15
IPv4 Address. . . . . : 192.168.0.208
Subnet Mask . . . . . : 255.255.255.0
Default Gateway . . . . . : fe80::fe12:63ff:fe44:98b8%15
192.168.0.1
PS C:\Users\testuser>

USING THE "MY VERIZON" APP (continued)

- Use a Web browser to go to the private IP address of the Verizon gateway:


New Tab
192.168.0.1
For quick access, place your bookmarks here on the bookmarks bar. Import bookmarks now...
5,303
Trackers & ads blocked
388.5 MB
Bandwidth saved
5 minutes
Time saved
7
CNN
Google
Mint Mobile
WAUC
Tucson.Co...
Ring

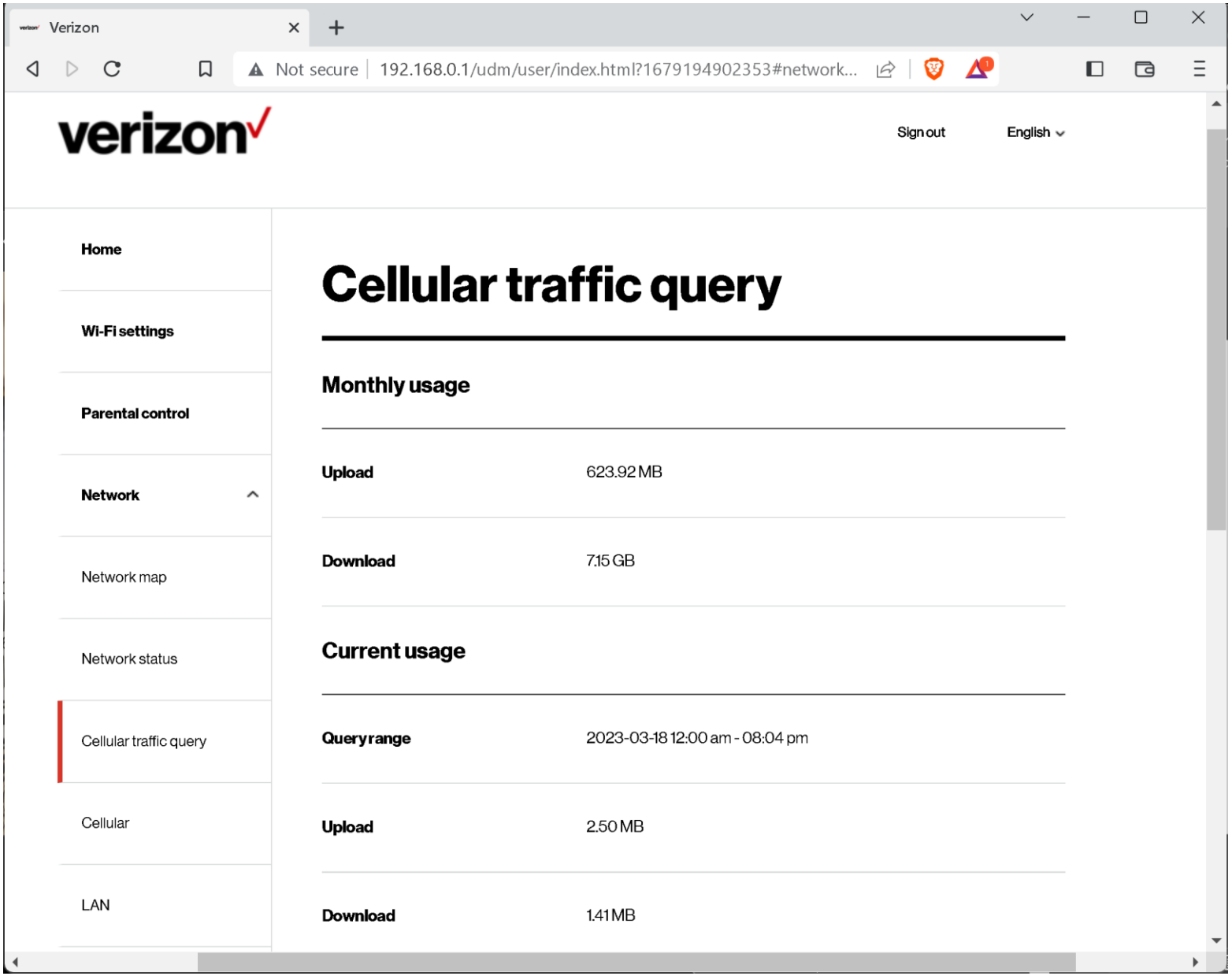

Verizon
Not secure
192.168.0.1/udm/login.html
verizon
Sign in to
Your Verizon Internet Gateway
Admin password
Sign in

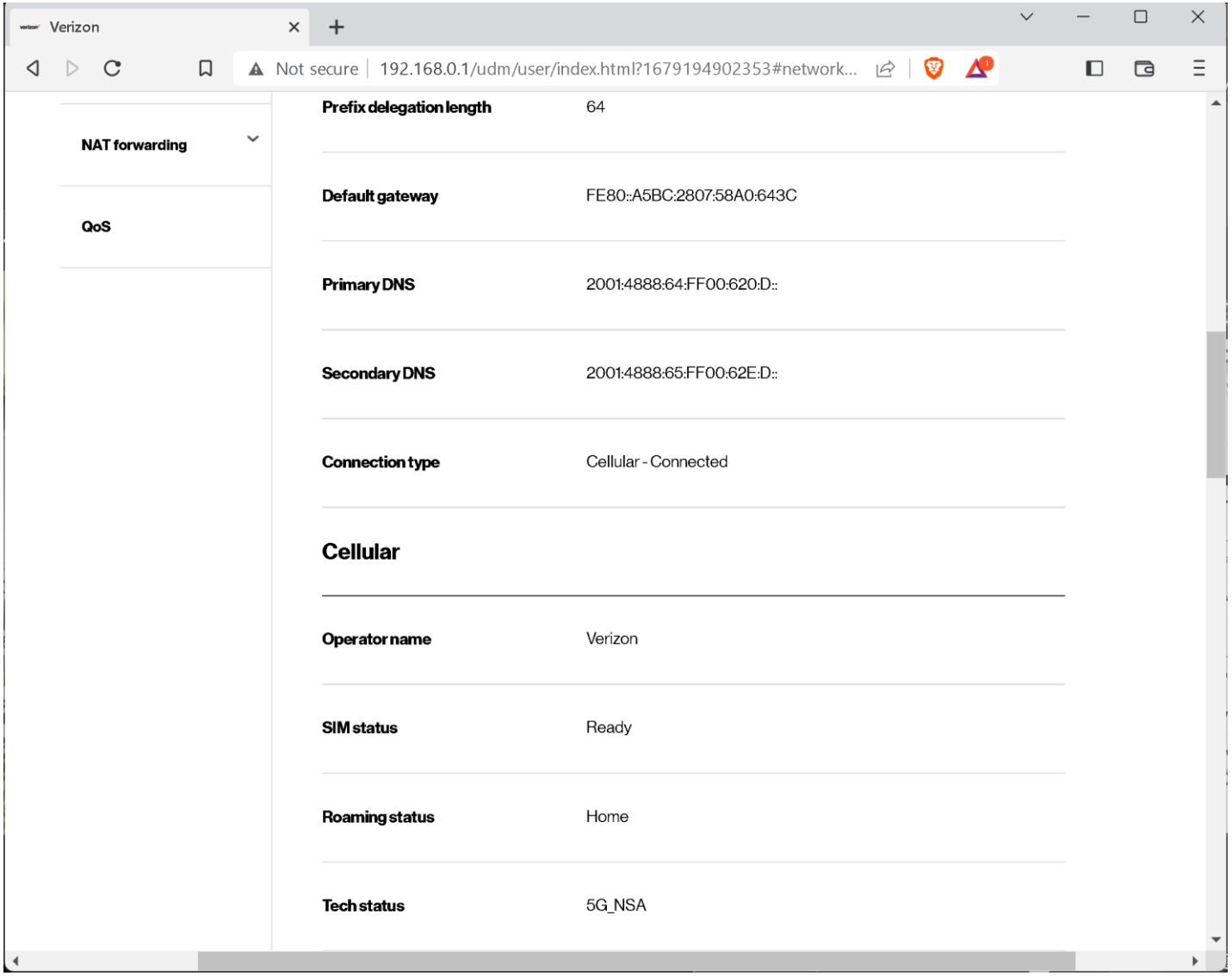
Home
Wi-Fi settings
Parental control
Network
Device settings
Diagnostic
Security
NAT forwarding
QoS

Verizon Internet Gateway

System information

Network status	Connected	Verizon
WPS	Off	
IP address	75.223.252.84	
MAC address	FC:12:63:44:98:B8	
Software version	222656	


Verizon
Not secure | 192.168.0.1/udm/user/index.html?1679194902353#network...
verizon
Sign out
English
Home
Wi-Fi settings
Parental control
Network
Network map
Network status
Cellular traffic query
Cellular
LAN
Cellular traffic query
Monthly usage
Upload 623.92 MB
Download 7.15 GB
Current usage
Query range 2023-03-18 12:00 am - 08:04 pm
Upload 2.50 MB
Download 1.41 MB


Verizon
Not secure
192.168.0.1/udm/user/index.html?1679194902353#network...
NAT forwarding
QoS
Prefix delegation length
64
Default gateway
FE80::A5BC:2807:58A0:643C
Primary DNS
2001:4888:64:FF00:620:D::
Secondary DNS
2001:4888:65:FF00:62E:D::
Connection type
Cellular - Connected
Cellular
Operator name
Verizon
SIM status
Ready
Roaming status
Home
Tech status
5G_NSA