

# THUNDERBOLT 3 FIX (MAYBE!)

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# SUMMARY

Thunderbolt 3 devices are not always plug-and-play:

You sometimes have to fire up the "Thunderbolt" app in a computer and click on the problematic

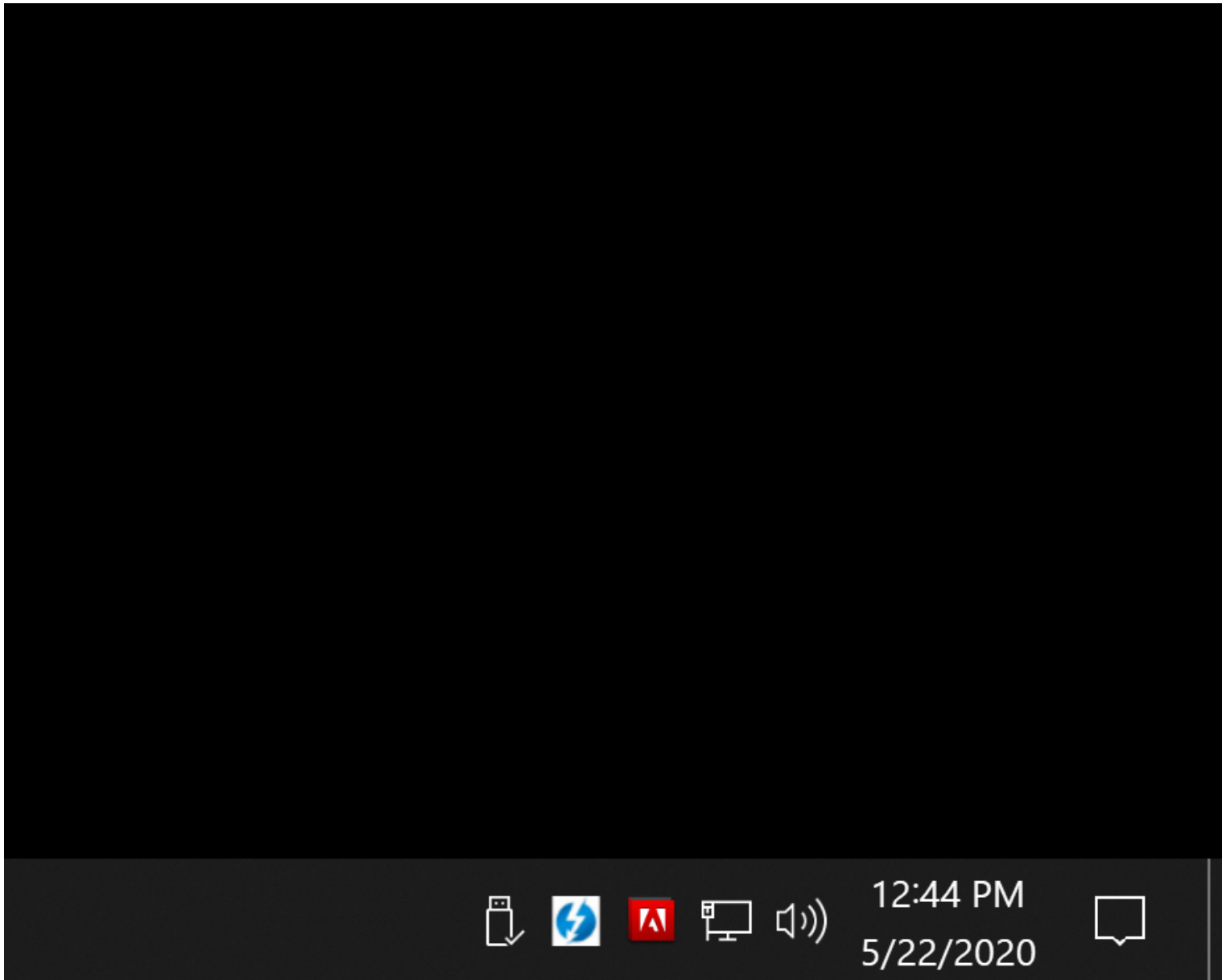
"Thunderbolt" device to turn it on.

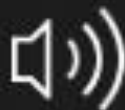
If you do not know this, you might get the impression that a newly-inserted Thunderbolt 3 device is not working..

# THUNDERBOLT 3 FIX (MAYBE!)

- About 30 percent of the Thunderbolt 3 devices that we have attached to Thunderbolt 3 ports in Windows.. computer have acted "Dead on Arrival"!

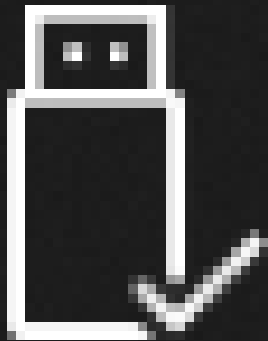
In about half of these cases, we were able to turn on the Thunderbolt 3 device as follows:





12:44 PM  
5/22/2020








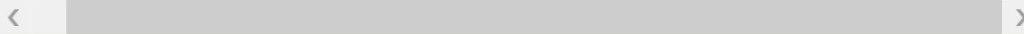


### Attached Devices Chains

#### Thunderbolt™ Controller 1

##### ▲ Port 1

 Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI



#### Device Information

Name: Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

Vendor: Belkin International, Inc.

Model: Thunderbolt 3 Mini Dock with 4K Dual HDMI

Connection Status: [Not connected](#)

Power Mode: Bus Power


 Attached Thunderbolt™ Devices



Attached Devices Chains

Thunderbolt™ Controller 1

▲ Port 1

 Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

## Device Information

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Name: Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

Vendor: Belkin International, Inc.

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Connection Status: **Not connected**

Power Mode: Bus Power

Connection Status: **Not connected**

# THUNDERBOLT 3 FIX (MAYBE!)

- Use the left mouse button to double-click on "Not connected"

## Device Information

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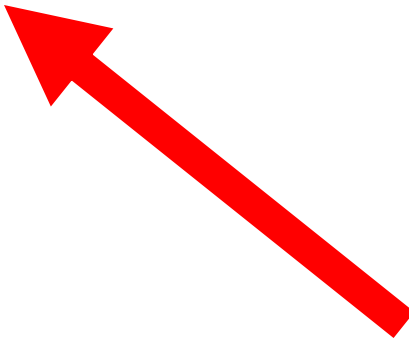
Name: Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

Vendor: Belkin International, Inc.

Model: Thunderbolt 3 Mini Dock with 4K Dual HDMI

Connection Status: **Not connected**

Power Mode: Bus Power



 Approve Thunderbolt™ Devices



The following Thunderbolt™ device chain has been plugged in and one or more devices require your permission to connect to this system.

**Select the devices you wish to connect:**

Belkin International, Inc., Thunderbolt 3 Mini Dock wit...

Do Not Connect



**Note:** Selecting "Do Not Connect" will prevent that device and all devices further down the chain from being used on the system.

Install the driver included with the device before approving the device.

OK

Device information

Belkin International, Inc. Thunderbolt 3 Mini Dock with 4K

# THUNDERBOLT 3 FIX (MAYBE!)

- Click on the pull-down list button:



Thunderbolt™ Controller 1

 Approve Thunderbolt™ Devices

The following Thunderbolt™ device chain has been plugged in and one or more devices require your permission to connect to this system.

**Select the devices you wish to connect:**

Belkin International, Inc., Thunderbolt 3 Mini Dock wit...

- Do Not Connect
- Do Not Connect
- Connect Only Once
- Always Connect

**Note:** Selecting "Do Not Connect" will prevent that device the chain from being used on the system.

Install the driver included with the device before approving the device.

OK

Name:

Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K

# THUNDERBOLT 3 FIX (MAYBE!)

- Click on either "Connect Only Once" or "Always Connect":

Thunderbolt™ Controller 1

 Approve Thunderbolt™ Devices

The following Thunderbolt™ device chain has been plugged in and one or more devices require your permission to connect to this system.

**Select the devices you wish to connect:**

Belkin International, Inc., Thunderbolt 3 Mini Dock wit...

- Do Not Connect
- Do Not Connect
- Connect Only Once
- Always Connect

**Note:** Selecting "Do Not Connect" will prevent that device the chain from being used on the system.

Install the driver included with the device before approving the device.

OK

Name:

Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K

# THUNDERBOLT 3 FIX (MAYBE!)

- The "Thunderbolt 3" device is now connected to your computer and the "Thunderbolt 3" device is now ready for you to use!

Attached Thunderbolt™ Devices

Attached Devices Chains

Thunderbolt™ Controller 1

▲ Port 1


⚡ Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

Device Information

Name: Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI  
Vendor: Belkin International, Inc.  
Model: Thunderbolt 3 Mini Dock with 4K Dual HDMI  
Connection Status: **Connected**  
Power Mode: Bus Power

## Thunderbolt™ Controller 1

### ▲ Port 1

 Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI



### Device Information

Name: Belkin International, Inc., Thunderbolt 3 Mini Dock with 4K Dual HDMI

Vendor: Belkin International, Inc.

Model: Thunderbolt 3 Mini Dock with 4K Dual HDMI

Connection Status: [Connected](#)