

REMOTE CONTROL VIA "ZOOM"

by Francis Chao
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SUMMARY

During a "Zoom" meeting, any attendee using a Windows., MacOS, or Linux computer can allow other attendees to remotely control their computer, if this feature is activated in the free or Pro "Zoom" account of the "Host" person who sets up the meeting.

TOPICS

- Steps for enabling the remote control capability of "Zoom"
- During a "Zoom" meeting, any attendee (who is not sharing their screen) can ask any other attendee who is sharing their screen for permission to remotely control the screen sharer's computer
- This feature of "Zoom" works for Windows.., MacOS, and ..Linux.. computers

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM"

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM"

- Remote control capability is turned off by default when a new free or "Pro" account is created at <https://zoom.us>

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM"

- If remote control capability is not enabled in the Host's Zoom account before a meeting is started, the remote control capability for the meeting cannot be enabled after the meeting has started.

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- To turn on the remote control capability in "Zoom", you have to use a Web browser to log into your account at <https://zoom.us> and click on the "Remote Control" capability in "Settings" as follows:

Video Conferencing, Web Conferencing

+

← → ↻

zoom.us

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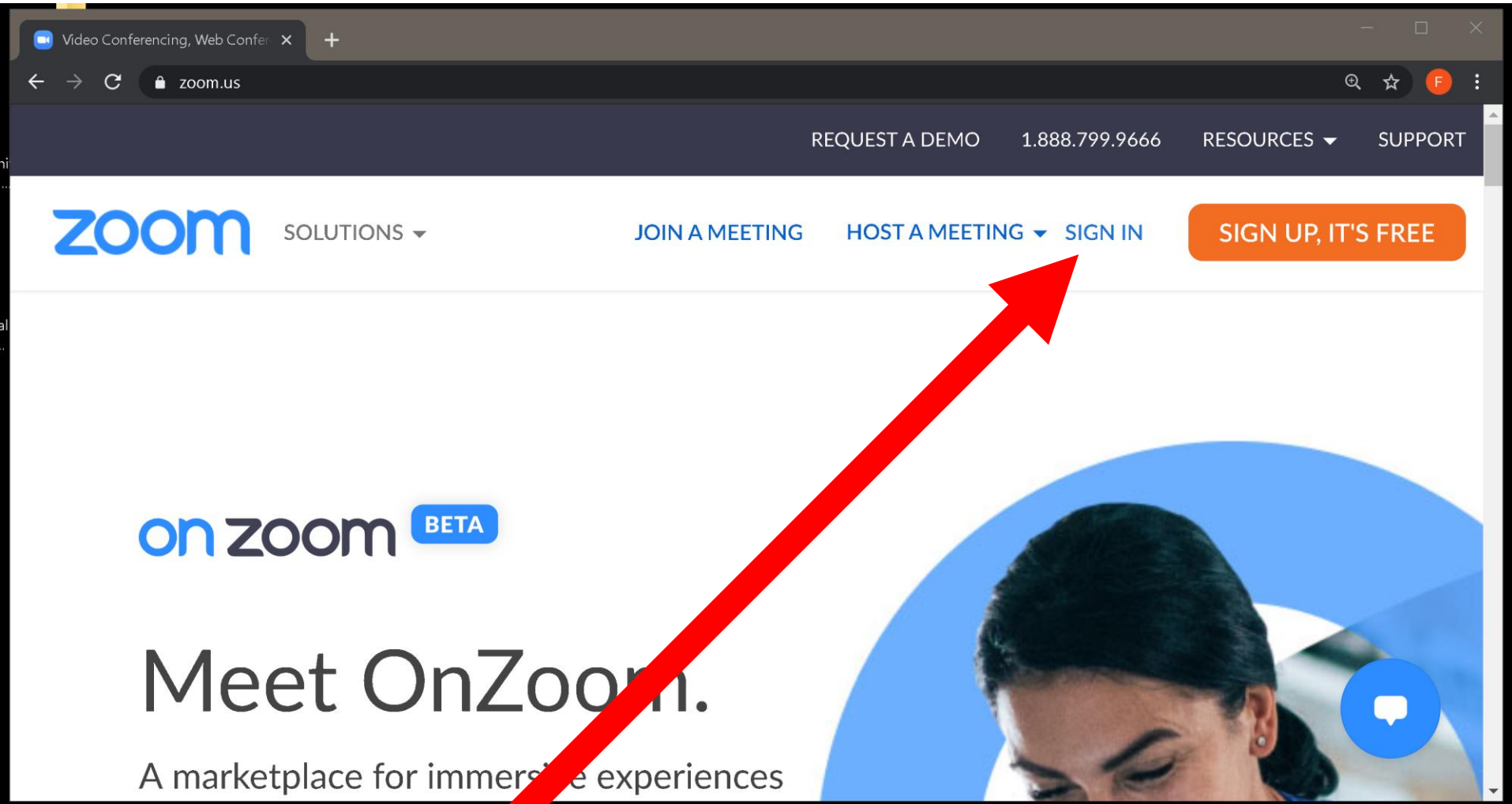
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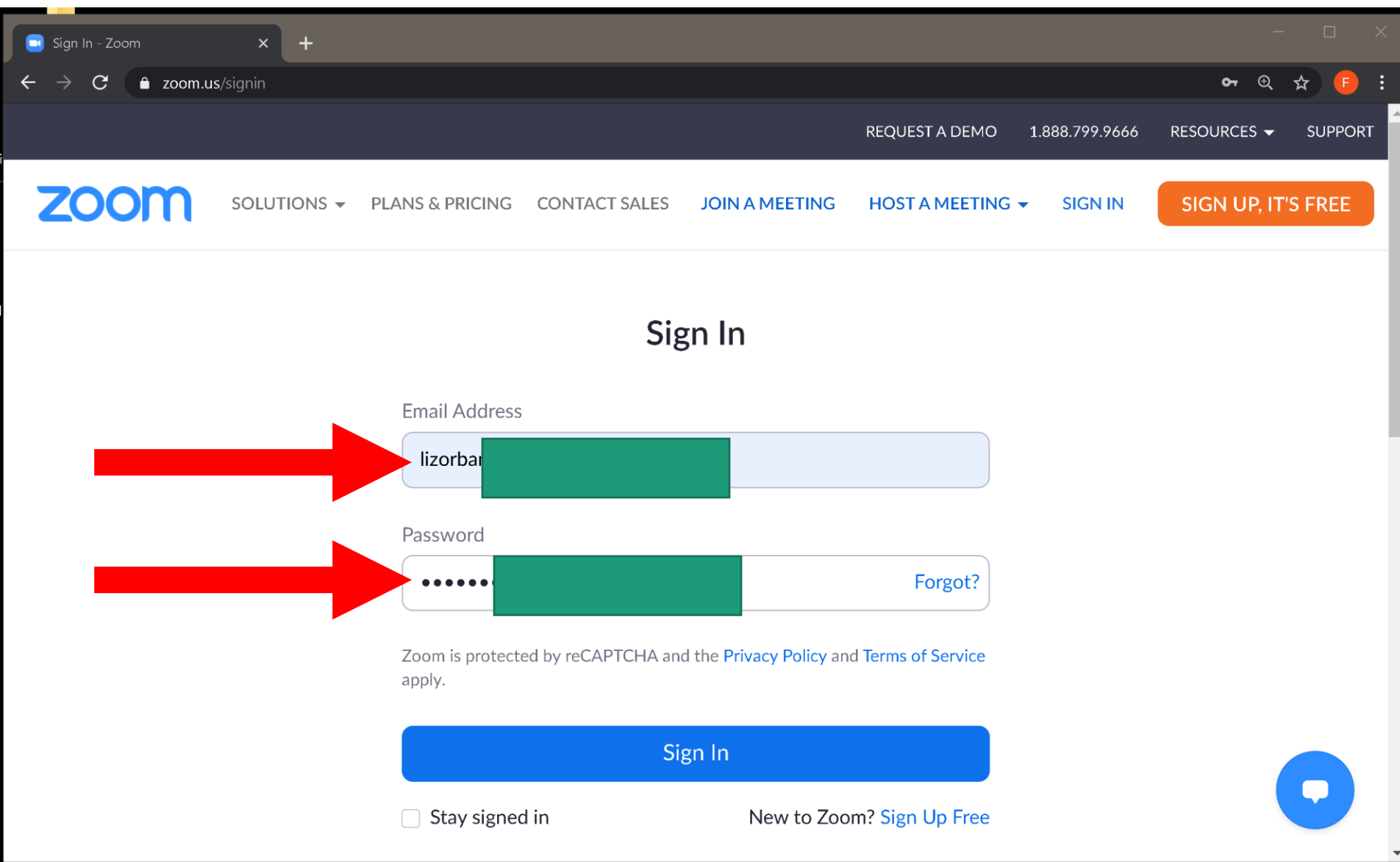
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The image shows a screenshot of the Zoom sign-in page. At the top, there's a browser tab labeled 'Sign In - Zoom' and the address bar shows 'zoom.us/signin'. The navigation bar includes links for 'REQUEST A DEMO', '1.888.799.9666', 'RESOURCES', and 'SUPPORT'. Below this, the Zoom logo is followed by links for 'SOLUTIONS', 'PLANS & PRICING', 'CONTACT SALES', 'JOIN A MEETING', 'HOST A MEETING', 'SIGN IN', and a prominent orange 'SIGN UP, IT'S FREE' button. The main heading is 'Sign In'. There are two input fields: 'Email Address' with the text 'lizerbar' and 'Password' with masked characters. Two large red arrows point to these fields. A 'Forgot?' link is next to the password field. Below the fields, a disclaimer states 'Zoom is protected by reCAPTCHA and the Privacy Policy and Terms of Service apply.' A blue 'Sign In' button is centered. At the bottom, there's a 'Stay signed in' checkbox and a link for 'New to Zoom? Sign Up Free'. A blue chat bubble icon is in the bottom right corner.

Sign In - Zoom

zoom.us/signin

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Password

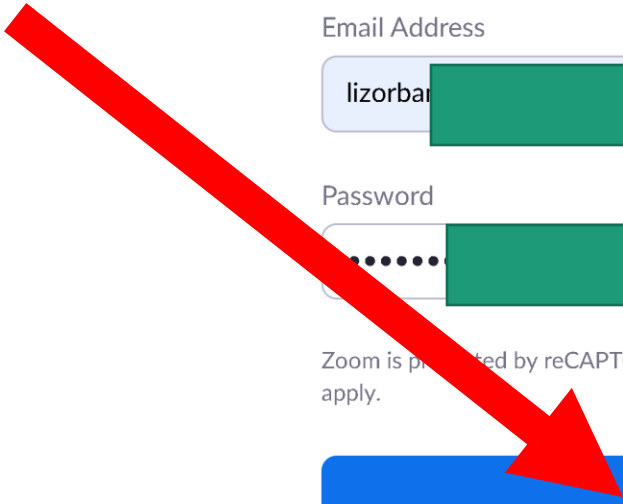
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Sign In

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ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- If you find a "Personal" section on the left side of the browser content area, click on "Settings".

My Meetings - Zoom

us04web.zoom.us/meeting#/upcoming

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Recurring

Liz Orban's Zoom Meeting

Meeting ID: 763 1

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Recurring Liz Orban's Zoom Meeting

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ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

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[Meetings](#)

Meetings

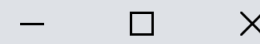
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Recurring


Liz Orban's Zoom Meeting

Meeting ID: 763 1 [REDACTED]

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ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- Your "Settings" screen will look like this:

My Settings - Zoom

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Security

Require that all meetings are secured with one security option

Require that all meetings are secured with one of the following security options: a passcode, Waiting Room, or "Only authenticated users can join meetings". If no security option is enabled, Zoom will secure all meetings with Waiting Room. [Learn more](#)

Per new security guidelines, you cannot change this setting. Please contact your account admin for more information.

Waiting Room

When participants join a meeting, place them in a waiting room and require the host to admit them individually. Enabling the waiting room automatically disables the setting for allowing participants to join before host.

Modified

Reset

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- Start scrolling down or paging down and make the following changes:

My Settings - Zoom

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Screen sharing

Allow host and participants to share their screen or content during meetings

Who can share?

Who can start sharing when someone else is sharing?

Disable desktop/screen share for users

Disable desktop or screen share in a meeting and only allow sharing of selected applications.

Annotation

Allow host and participants to use annotation tools to add information to shared screens

Allow saving of shared screens with annotations

Only the user who is sharing can annotate

Modified

Reset

Who can share?

- ☐ Host Only ☒ All Participants (?)

Who can start sharing when someone else is sharing?

- ☒ Host Only ☐ All Participants (?)

Who can start sharing when someone else is sharing?

☐ Host Only ☒ All Participants 

Save

Cancel

Who can start sharing when someone else is sharing?

☐ Host Only ☒ All Participants 

Save

Cancel

Remote control

During screen sharing, the person who is sharing can allow others to control the shared content



Remote control

During screen sharing, the person who is sharing can allow others to control the shared content



☒ Allow remote controlling user to share clipboard ⓘ

Remote control

During screen sharing, the person who is sharing can allow others to control the shared content

- ☒ Allow remote controlling user to share clipboard 



Remote control

During screen sharing, the person who is sharing can allow others to control the shared content

- ☒ Allow remote controlling user to share clipboard 



Remote control

During screen sharing, the person who is sharing can allow others to control the shared content.



☒ Allow remote controlling user to share clipboard


My Settings - Zoom x +

zoom.us/profile/setting


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Screen sharing is updated.


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Remote control 


During screen sharing, the person who is sharing can allow others to control the shared content


☒ Allow remote controlling user to share clipboard 

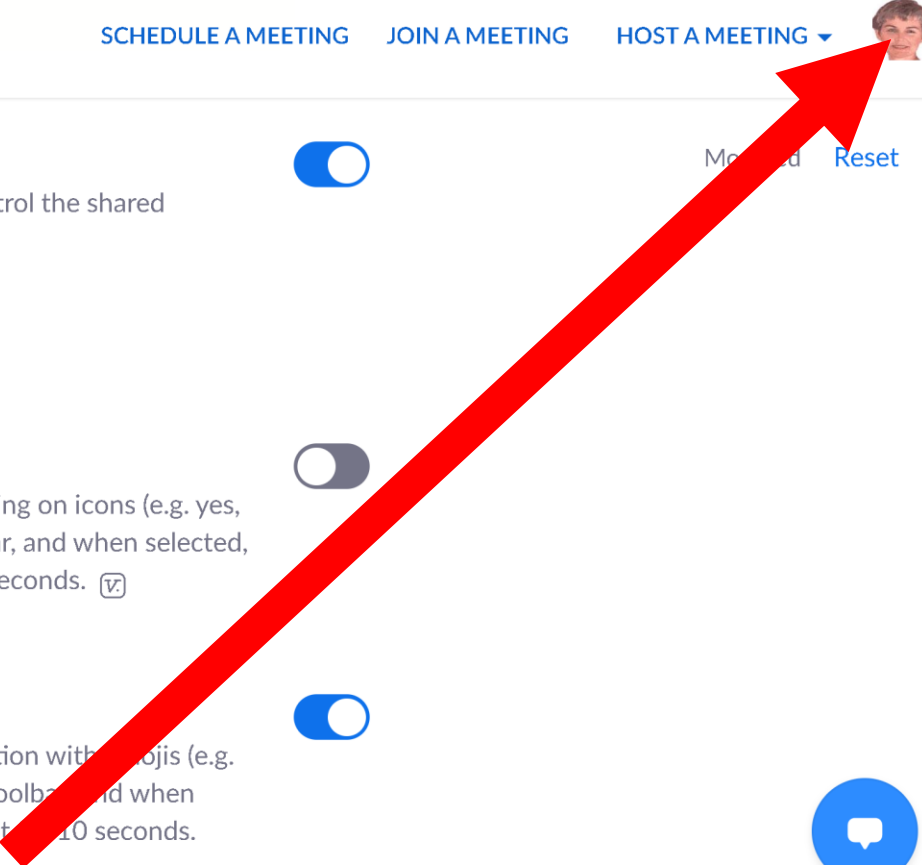
Non-verbal feedback 

Allow meeting participants to communicate without interrupting by clicking on icons (e.g. yes, no, go slower). These icons are found in the Reactions menu in the toolbar, and when selected, they display on the participant's video and in the participants list for 10 seconds. 

Meeting reactions 

Allow meeting participants to communicate without interrupting by reaction with emojis (e.g. clap, heart, laugh). These emojis are found in the Reactions menu in the toolbar, and when selected, they display on the participant's video and in the participants list for 10 seconds. Participants can change their emoji skin tone in Settings. 





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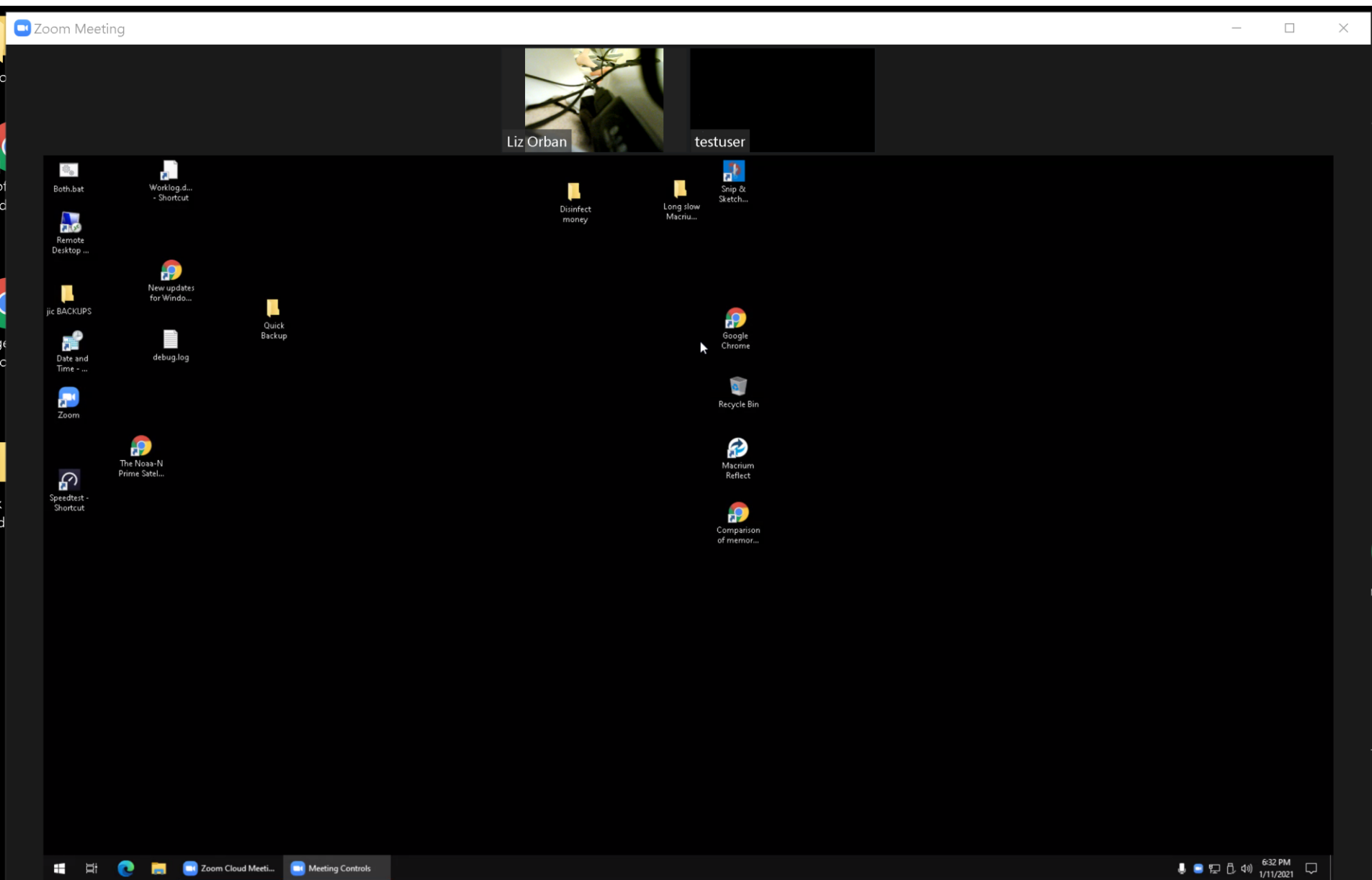


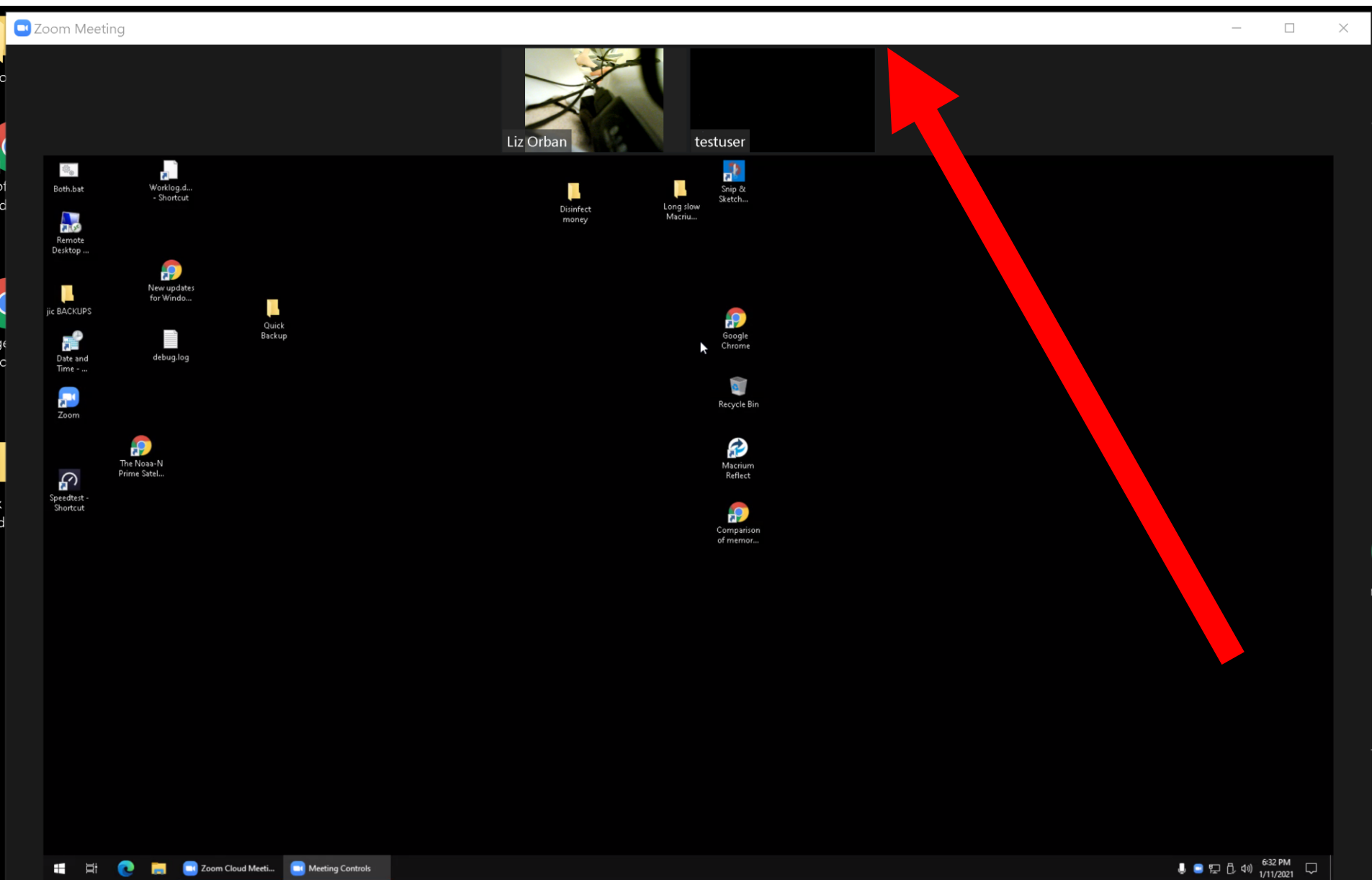
ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

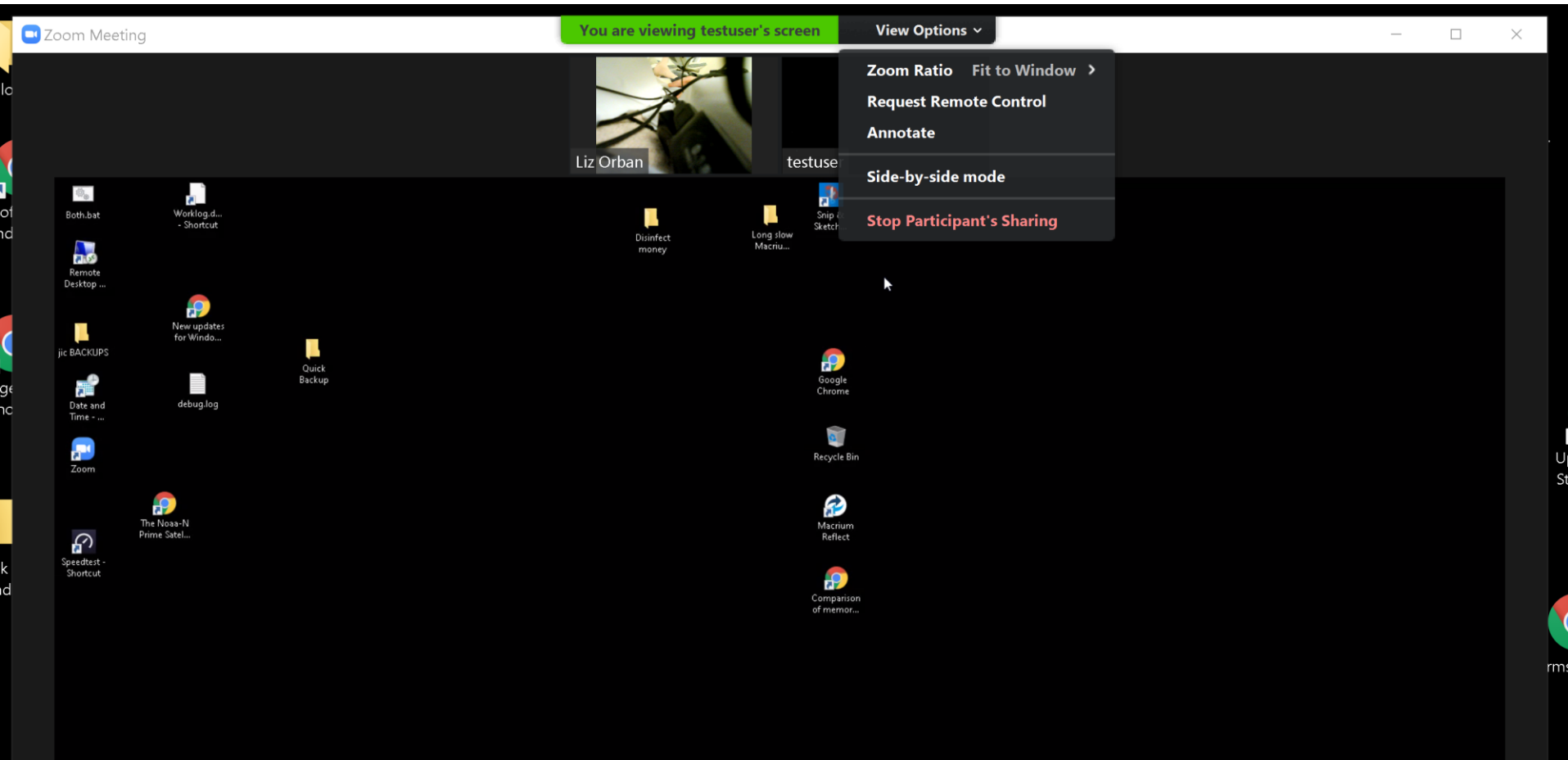
- If a free or "Pro" Zoom user that has activated the "Remote Control" capability in their Zoom account (which only has to be done once) then creates a Zoom meeting, ANY attendee of this meeting can control the computer of any other attendee of this meeting.

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- After any attendee shares their screen, any other attendee can request remote control of the computer with the shared screen by clicking on "View options":

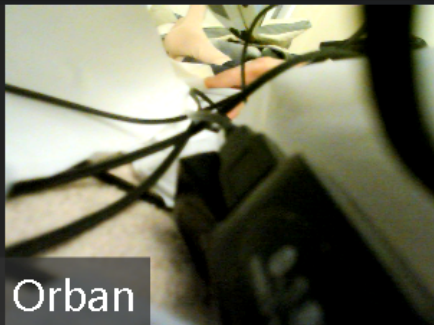






You are viewing testuser's screen

View Options ▾



Liz Orban

testuser

Zoom Ratio **Fit to Window** >

Request Remote Control

Annotate

Side-by-side mode

Stop Participant's Sharing

Disinfect
money

Long slow
Macriu...

Snip &
Sketch...

You are viewing testuser's screen

View Options ▾



Liz Orban

testuser

Disinfect
money

Long slow
Macriu...

Snip &
Sketch...

Zoom Ratio Fit to Window >

Request Remote Control

Annotate

Side-by-side mode

Stop Participant's Sharing

Request Remote Control



You are about to request remote control of testuser's shared content.

Select **Request** and wait for testuser's approval.
Select **Cancel** if you don't want to send a request.

Request

Cancel

Request Remote Control



You are about to request remote control of testuser's shared content.

Select **Request** and wait for testuser's approval.
Select **Cancel** if you don't want to send a request.



Request

Cancel

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- The attendee who is doing the screen sharing then has to give permission to the attendee who is requesting the ability to remotely control the computer:

Liz Orban is requesting remote control of your screen

You can regain control at any time by clicking on your screen.

Approve

Decline

Liz Orban is requesting remote control of your screen

You can regain control at any time by clicking on your screen.

Approve

Decline

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- At this point, the person who requested control of the shared screen will get non-exclusive control of the shared screen, if they click once into their view of the shared screen. The remote attendee who is sharing his or her screen can still use their mouse and keyboard on the screen that they are sharing.



Recycle Bin



Microsoft
Edge



Zoom Meeting

You are controlling Sally via Windows 10's screen

View Options ▾



Liz Orban

Sally via Windo...

Sally via Windows 10



Recycle Bin



Microsoft
Edge



Zoom



RevoUninstall...



MLO's Zoom
Meeting.txt



8:35 PM
5/31/2022

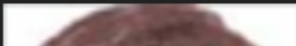


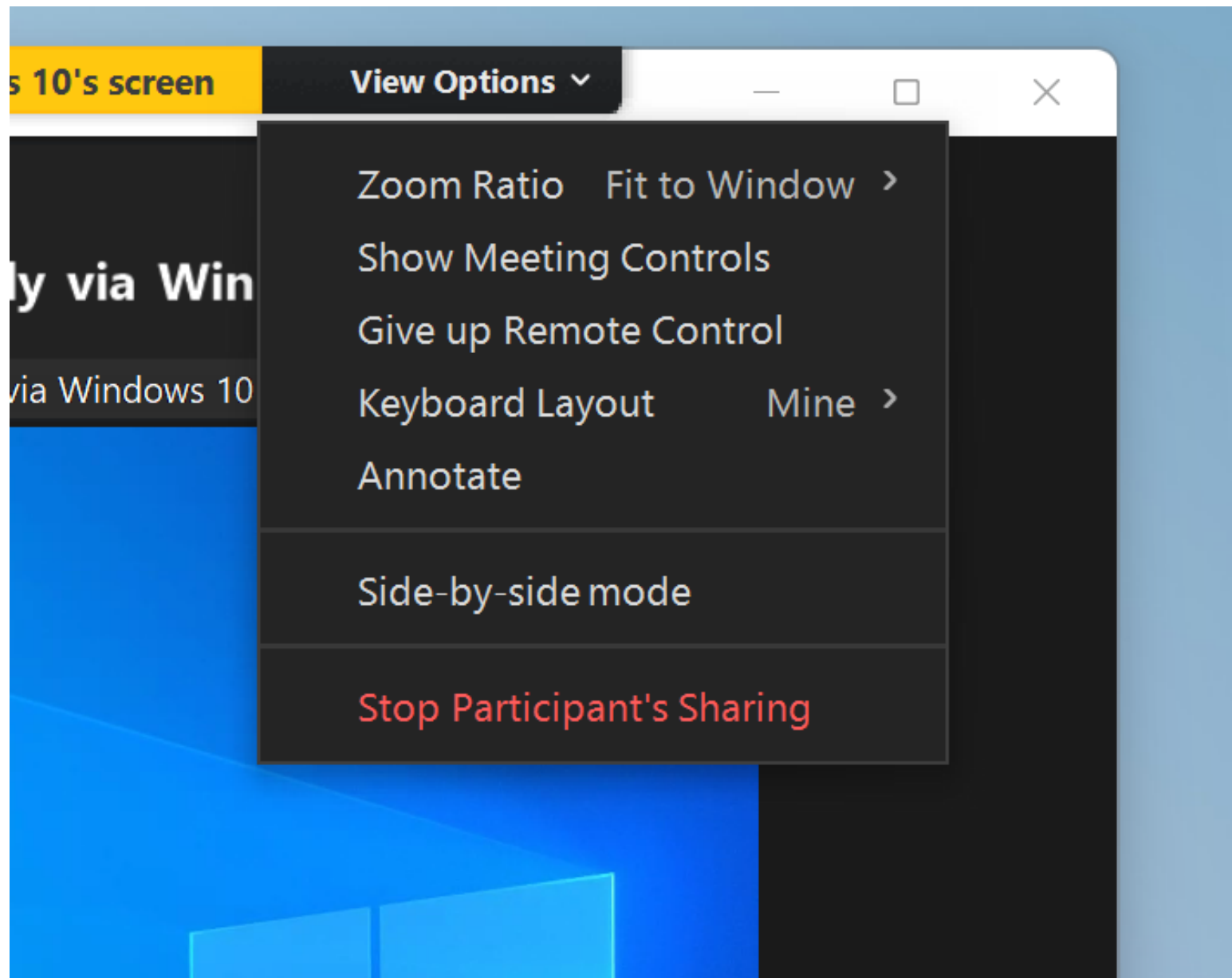
8:35 PM
5/31/2022



You are controlling Sally via Windows 10's screen

View Options ▾





View Options ▾

Zoom Ratio Fit to Window ▸

Show Meeting Controls

Give up Remote Control

Keyboard Layout Mine ▸

Annotate

Side-by-side mode

Stop Participant's Sharing

View Options ▾

Zoom Ratio Fit to Window ▸

Show Meeting Controls

Give up Remote Control

Keyboard Layout Mine ▸

Annotate

Side-by-side mode

Stop Participant's Sharing

View Options ▾

Zoom Ratio Fit to Window >

Show Meeting Controls

Give up Remote Control

Keyboard Layout Mine >

Annotate

Side-by-side mode

Stop Participant's Sharing

ENABLING THE REMOTE CONTROL CAPABILITY OF "ZOOM" (continued)

- If the person who is controlling the remote computer does something to cause the remote computer to reboot, the person whose computer was being controlled will have to restart the "Zoom Meeting Client" and log back into the Zoom session and share their screen before any other meeting attendee can control their computer again

MORE HOW-TO DOCUMENTATION:

- <https://support.zoom.us/hc/en-us/articles/201362673-Requesting-or-giving-remote-control>

MORE INFORMATION ON "ZOOM" REMOTE CONTROL

- Windows 10.. computer can control a Windows 10.. computer

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (control)

- Android Samsung phone cannot remotely control a Windows.. PC and vice versa
- iPhone cannot remotely control a Windows.. PC and vice versa
- iPhone cannot remotely control an Android phone and vice versa

MORE INFORMATION ON "ZOOM"

REMOTE CONTROL (continued)

- A Windows.. computer can control a MacOS computer if the Zoom app in the MacOS computer is provided with accessibility privileges (during the first control attempt):
If and when the Zoom app in MacOS asks for "Accessibility privileges", click on "Yes", then click on the unlock icon, then put a checkmark next to Zoom. The click again on the lock icon.

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (continued)

- A MacOS computer can control another MacOS computer

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (continued)

- A MacOS computer can control a Ubuntu Desktop Linux computer and vice versa

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (continued)

- A Ubuntu Desktop Linux computer can control a "MX Linux" computer and vice versa

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (continued)

- A "MX Linux" computer can control a "Ubuntu Desktop" computer and vice versa

MORE INFORMATION ON "ZOOM" REMOTE CONTROL (continued)

- A "MX Linux" computer can control a "Windows 10.." computer and vice versa
- A "Ubuntu Desktop" computer can control a "Windows 10.." computer and vice versa

